

DATA PORTABILITY & SERVICES INCUBATOR

D6.3 CALL DISSEMINATION REPORT

19/05/2020





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This project has received funding from the European Union's H2020 research and innovation programme under Grant Agreement no 871498



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D6.3 CALL DISSEMINATION REPORT

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AUTHORS	Miguel Gonçalves (F6S)
REVIEWERS	Anna Badurska (CAP Digital), Sara Mateo (Zabala)
ABSTRACT	This deliverable is an outline of the activities undertaken to promote the DAPSI open call and its results.
KEYWORDS	Dissemination, communication, call, results

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	Project co-funded by the European Commission in the H2020 Programme			
	Nature of the deliverable:	R		
	Dissemination L	evel		
PU	Public, fully open, e.g. web	✓		
CL	Classified, information as referred to in Commission	Decision 2001/844/EC		
со	Confidential to DAPSI project and Commission Servi	ces		
* R: Docu	ment, report (excluding the periodic and final reports)			
DEM: De	emonstrator, pilot, prototype, plan designs			
DEC: We	ebsites, patents filing, press & media actions, videos, etc.			

OTHER: Software, technical diagram, etc.





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EXECUTIVE SUMMARY

This document was developed to report the dissemination activities undertaken to promote the first open call of the DAPSI project.

The main **goals** of the dissemination activities were to **attract more than 150 high-quality applications**, representing innovative ideas and solutions in the service and data portability field, from eligible candidates, between the 20th of February and the 22nd of May 2020. Secondary goals were to attract candidates that had not been previously funded by the EC, and from a wide range of eligible countries.

To reach these goals, a mix of dissemination activities comprising a **limited number of in-person activities due to the COVID-19 pandemic**, and a **large set of digital activities** were implemented.

Based on the communication strategy previously defined and detailed in the DAPSI Content Marketing and Growth Hacking Playbook, the DAPSI consortium implemented a broad spectrum of dissemination activities specially designed for each phase of the AARR¹ funnel to attract and engage the targeted groups.

The following figure illustrates the magnitude of the undertaken dissemination activities and its results.

FIGURE 1: DAPSI OPEN CALL I AARRR FUNNEL

As a result, and despite the context of the COVID-19 pandemic, the first DAPSI Open Call attracted a total number of **182** finalized applications, **exceeding** the initial target by **21%**, and collecting a **recognition** from the NGI Outreach Office as one of the **most efficient projects in terms of online communication** and presented **as a best practice**.

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¹ Acquisition, Activation, Retention, Referral and Revenue



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ABBREVIATIONS

AARRR	Acquisition, Activation, Retention, Referral and Revenue
CA	Consortium Agreement
CMGHP	Content Marketing and Growth Hacking Playbook
DAPSI	Data Portability and Services Incubator
DoA	Description of Action
EC	European Commission
EEN	Enterprise Europe Network
EU	European Union
FAQ	Frequently asked questions
GA	Grant Agreement
GDPR	General Data Protection Regulation
ICT	Information and communications technology
MS	Member States
NGI	Next Generation Internet
OCT	Overseas Countries and Territories
PDF	Portable document format
WP	Work Package

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1 INTRODUCTION

This document was developed as part of the Data Portability and Services Incubator project. It corresponds to the deliverable *D6.3 Call dissemination report*, as referred in the Description of Action – Annex 1 of the Grant Agreement. D6.3 is included in Work Package 6 (WP6) - Dissemination, exploitation and Community Building. One of WP6's objectives directly relates to the open calls promotion:

Drive a high number of quality applications to DAPSI Open Calls

This report focuses on the activities implemented to disseminate the first of the three DAPSI's open call.

The activities described on this report were based on three essential inputs:

- 1. The deliverable 6.1 Content Marketing and Growth Hacking Playbook that includes all dissemination, communication and networking activities <u>plan and guidelines</u>,
- 2. The deliverable 6.2 Call Dissemination Kit, that contain the <u>dissemination materials</u>, developed in accordance with the plan described in the Content Marketing and Growth Hacking Playbook (D6.1), produced to communicate and promote greater awareness of the DAPSI's open calls,
- 3. The deliverable 3.1 <u>Call Documentation</u>, comprised by the (1) guidelines for applicants including the text of the call and evaluation criteria, (2) template for the sub-grantee agreement, (3) application form for applicants, (4) Q&A section and (5) online microsite at the project website and F6S platform.

Due to the COVID-19 pandemic, that strongly affected European countries during the open call period (20th of February to the 22nd of April 2020) almost all planned in-person dissemination activities were cancelled. To mitigate the potential impact on the attraction of high-quality applications to DAPSI Open Call, the digital dissemination activities were reinforced.

This deliverable was due in month 6 of the project but due to the delay of the open call launch, associated with the fine tuning of the open call documents developed in a iterative process between the consortium and the Advisory Board, this deliverable was, with the understanding and authorization of the project officer, submitted in month 7 of the project.





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2 OPEN CALL DISSEMINATION GOALS

The open call dissemination activities objectives were to attract a defined set of target groups, that met a list of eligibility criteria, to submit **more than 150 proposals** for the development of new data portability and services solutions, within the timeframe of the open call, meaning **between the 20th of February to the 22nd of April 2020**.

2.1 TARGET GROUPS

The definition of the target audiences was extremely important for an effective communication and efficient use of resources. It identified the desired professional profiles, the type of legal personality, and the areas of expertise corresponding to the challenges of the open call.

2.1.1 Expert profiles

As stipulated in section 2 of the Guidelines for Applicants of the first DAPSI open call, the target groups were:

- Internet technologists, researchers and innovators.
- Researchers and developers employed in third-level education institutes, research infrastructures, non-profit organisations and charitable (scientific) foundations and research centres or enterprises among others.

2.1.2 Legal personality

These expert profiles described above could apply as individuals or linked to a legal entity. Hence, the participation was possible in several ways:

Natural person(s):

One or more individuals (team).

Legal entity:

One or more entities (consortium), such as universities, research centres, NGOs, foundations, micro, small and medium sized enterprises working on internet or/and other related technologies. Large enterprises cannot participate.

Any combination of the above.

2.1.3 Areas of expertise

In the first edition of the DAPSI open call the consortium was looking for innovators with good ideas and new solutions to contribute to the following sub-domains within the data and services portability area.

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- Data Transparency for a more transparent personal data storage and a more fine-grained data transfer when exercising personal data access rights;
- Data Compatibility & Interoperability to facilitate switches between service providers;
- Security & Privacy of consumers when their personal data are transferred from one provider to another.
- Other Data and Service portability projects

2.1.4 Other target groups characteristics

It was also the aim of the open call to promote the participation of applicants that never had any funding from the European Commission through Horizon 2020.

2.2 ELIGIBILITY

2.2.1 Eligible countries

To increase the respect of the eligibility criteria, the dissemination activities were mainly oriented to applicants legally established/resident in any of the following countries:

- The Member States (MS) of the European Union (EU), including their outermost regions.
- The Overseas Countries and Territories (OCT) linked to the Member States.
- H2020 associated countries (those which signed an agreement with the Union as identified in Article 7 of the Horizon 2020 Regulation), according to the updated list published by the EC.
- The UK applicants are eligible under the conditions set by the EC for H2020 participation at the time of the deadline of the call.

2.2.2 Submission system

Only proposals using the official templates and submitted through the Open Call submission tool (F6S platform) were accepted.

2.3 **DEADLINES**

Only proposals submitted within the open call period were accepted. After the call closure no additions or changes to received proposals were considered. The call was open from the 20th of February to the 22nd of April 2020, at 12.00 noon (midday).

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The promotion of the first DAPSI open call was carried out in a way to maximise the number of high-quality applications and increase the efficiency of the process. To reach the target audiences of DAPSI, **in-person** and **digital** activities were planned and will be described in this section, but due to the COVID-19 pandemic almost only the digital activities were implemented and even reinforced to compensate for the cancelation of the in-person activities, showing the consortium's ability to adapt and react to the situation.

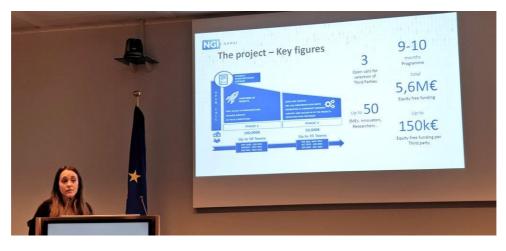
3.1 IN PERSON

DAPSI

In the first quarter of 2020, before the lock-down implemented in several European countries due to the COVID-19 pandemic, several in-person dissemination activities were being actively and fully prepared. Some of them were cancelled only the day before they were held.

NGI Project Coordinator's meeting: 3-4 February 2020, Brussels

DAPSI consortium was invited to present the project to the <u>Future Internet Forum (FIF) and</u> other NGI projects coordinators as a cross promotion activity between the several consortiums that work and engage with similar target groups for the different open calls. Sara Mateo (Zabala) and Anna Badurska (CAP Digital) were present, and Sara Mateo presented the DAPSI project.



4YFN: 24-26 February 2020, Barcelona

The 4 Years From Now event aimed to bring together the movers and shakers of the startup ecosystem from around the world for 3 days in Barcelona. Connecting investors, corporations, leading experts, visionaries, press, accelerators, governments, innovators, students, entrepreneurs and startups.

The DAPSI consortium was supposed to be represented at the event by Sara Mateo (Zabala), Miguel Gonçalves (F6S) and Augustin Radu (IMT Starter), to share a booth with all the NGI projects. Flyers and postcards were prepared, event tickets, flights and accommodation reservation were purchased.

On the 12nd of February 2020 the consortium received the 4YFN cancelation notice from the organizers because the global concern regarding the coronavirus outbreak.







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MyData Global community meeting: 18-20 March 2020, Amsterdam

In the beginning of January 2020 several contacts were initiated to connect the DAPSI consortium to relevant institutions within the data portability field. One of the most important ones were MyData Global, an award-winning international non-profit organization that aim to empower individuals by improving their right to self-determination regarding their personal data, with nearly 90 organisation members and over 600 individual members from over 40 countries, on six continents. MyData Global was recognize in the European Data Strategy on the 19th of February 2020. From those initial contacts with MyData Global the opportunity arose for Sara Mateo (Zabala) to present the DAPSI open call to the MyData Global community on the 19th of March 2020 in Amsterdam. But again, due to the COVID-19 pandemic, the event was cancelled. However, the DAPSI consortium and MyData Global worked to find an alternative for presenting DAPSI to the MyData Global community and a special webinar, described in the digital section of this document, was arranged to be held on the 2nd of April 2020.

Big Data Paris: 9 March 2020, Paris

The DAPSI consortium was prepared, and had a slot reserved, to present the open call at the reference event of Big Data in France, which offers two full days of workshops and business meeting and gathers more than 300 exhibitors. But due to the COVID'19 pandemic the event was postponed to September 2020.

Data sharing for growth, trust and efficiency workshop: 11 March 2020, London

In a partnership with the Open Data Institute, Miguel Gonçalves (F6S) representing the DAPSI consortium was ready to participate and distribute DAPSI printed materials at the workshop named *Data sharing for growth, trust and efficiency,* but the event was cancelled on the 10th of March 2020 in light of concerns over COVID-19.





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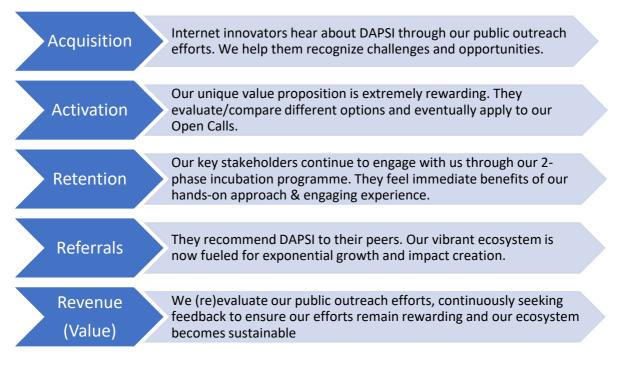




3.2 DIGITAL

DAPSI

The digital dissemination actions to promote the open call described in this section are presented according to the AARRR funnel/framework, defined on the deliverable 6.1 *Content Marketing and Growth Hacking Playbook.* As illustrated below, the user journey until the submission of a proposal to the DAPSI open call comprises two steps, Acquisition and Activation.



3.2.1 Acquisition

3.2.1.1 Social Media

3.2.1.1.1 Twitter

The twitter account created and managed for DAPSI to engage with the general public, were the social media channel with the greatest reach during the first DAPSI open call period (20 February to 22 April 2020 - 63 days). With a total of **15 posts** published during this period, the dissemination on Twitter resulted in a total of **37k impressions**, 146 likes, 72 retweets, 114 link clicks, and a 1,4% engagement rate. Reaching a wider audience, the DAPSI posts were frequently shared by other NGI projects, DAPSI Advisory Board members EENs, and DAPSI consortium partners.

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More V Analytics Home Tweets More V

NGI Data Portability and Servi... 🗸 📧 🗸 Go to Ads

🗄 Export data 🗸

🕮 Feb 20 – Apr 22, 2020 🗸

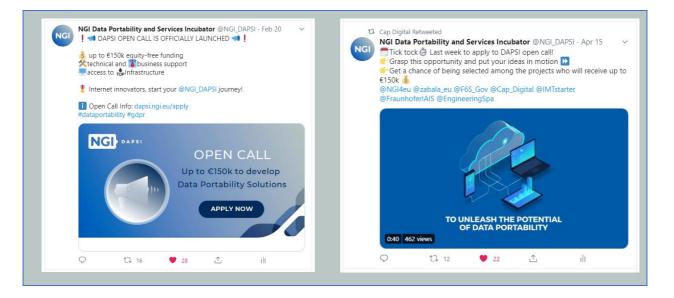


Your Tweets earned 37.0K impressions over this 63 day period



FIGURE 2: TWITTER STATISTICS DASHBOARD

TABLE 1: EXAMPLES OF DAPSI POSTS ON TWITTER



Twitter: https://twitter.com/NGI_DAPSI



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3.2.1.1.2 LinkedIn

The DAPSI account on LinkedIn was used to engage with professionals in the areas of internet, data portability, cybersecurity, software, open source, open standards, interoperability, GDPR, UX design, among others, related to the topics of the open call.

The dissemination of DAPSI open call in LinkedIn was done in several ways:

• Through the publication of 13 posts, during the open call period, on the DAPSI LinkedIn page itself, that resulted in 2958 impressions, 1366 unique impressions, 146 clicks, 78 reactions, 73 likes, 48 shares, and an average engagement rate of 6%.

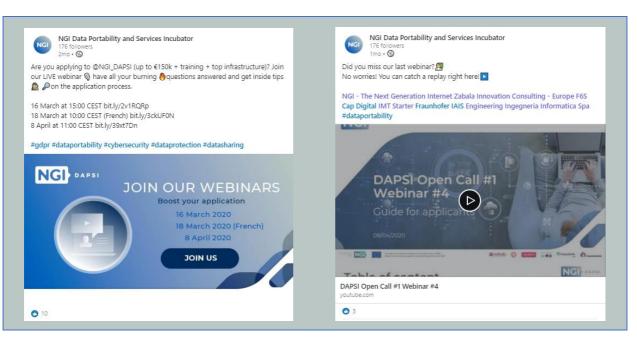
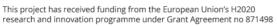


TABLE 2: EXAMPLES OF DAPSI POSTS ON LNKEDIN



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• Through the publication of post on personal and institutional DAPSI's partners accounts.

TABLE 3: EXAMPLES OF POSTS PUBLISHED BY DAPSI PARTNERS ON LINKEDIN



Sharing information in relevant LinkedIn groups related to the DAPSI topics.

TABLE 4: LIST OF LINKEDIN GROUPS WERE THE DAPSI OPEN CALL WAS PROMOTED

Group name	Number of members
GDPR General Data Protection Regulation Technology	19 132
Data Protection and the EU GDPR	14 270
Next Generation Internet (NGI)	11 443
Journal of Data Protection & Privacy	3 060
<u>GDPR / Privacy - La Protezione Dati Personali</u>	2 880
Data Protection Community	2 295

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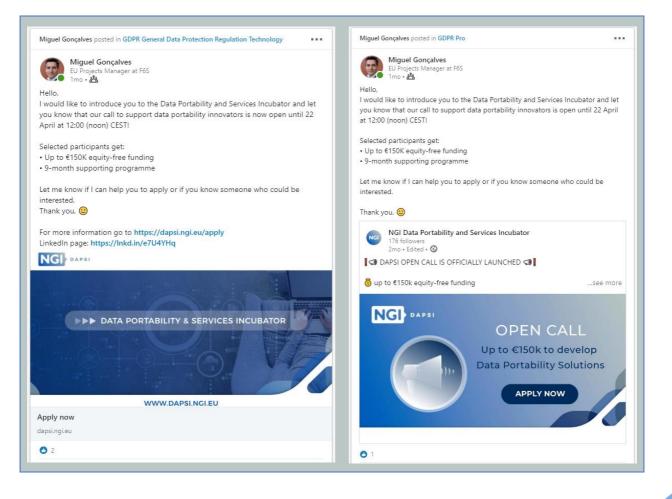
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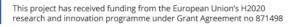




Group name	Number of members
Data Protection Forum	2 025
IT Security Insights: Cyber Threats Breaches Ransomware Data Protection	1 389
GDPR Pro	445
GDPR Professionals	411
<u>GDPR-Portugal</u>	287
Total	57 637

TABLE 5: EXAMPLES OF MESSAGES POSTED ON LINKEDIN GROUPS







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Sending direct messages to potential candidates. More than 360 direct messages were sent to professionals related to the DAPSI topics.

TABLE 6: EXAMPLES OF DIRECT MESSAGES SENT ON LINKEDIN

C	Mobile • 20m ago
Mobile • 47m ago	• Mobile - zon ago
	0
	Company of
- P	Security Specialist focused on the secure movement and integration of data
Unlocking the value of personal data with	APR 7
FEB 11	
	Miguel Gonçalves • 5:47 PM
Miguel Gonçalves • 12:38 PM	Hi Hi
Hi, I'm inviting you to follow Data Portability and Services	
Incubator Page because I thought you might be interested in	I would like to introduce you to the Data Portability and Services
following and supporting it.	Incubator and let you know that our call to support data portability
tonowing and supporting it.	innovators is open until 22 April at 12:00 (noon) CEST!
https://www.linkedin.com/showcase/52184972	Selected participants get:
	 Up to €150K equity-free funding
Thank you,	 9-month supporting programme
Miguel	
	Let me know if I can help you to apply or if you know someone who
	could be interested.
NGI Data Portability and Services	Thank you, 🙂
Incubator LinkedIn	
linkedin.com	For more information go to https://dapsi.ngi.eu/apply
	Linkedin page: https://www.linkedin.com/showcase/ngi-dapsi





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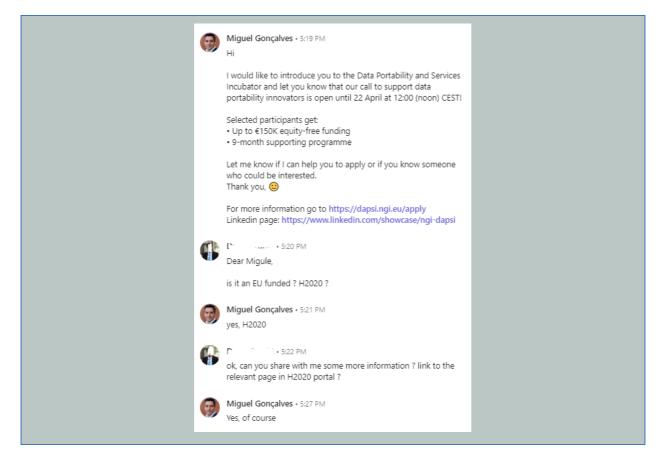
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Responding to clarification requests made by LinkedIn user about the open call.

TABLE 7: EXAMPLE OF CLARIFICATION PROVIDED TO A LINKEDIN USER



LinkedIn page: https://www.linkedin.com/showcase/ngi-dapsi

3.2.1.1.3 Facebook

Like twitter, the Facebook account was also an option to promote DAPSI to the general public.

Within the open call time frame 12 posts were shared on the DAPSI Facebook page, reaching a total of 1146 users, 76 engagements, 43 likes and 17 shares.





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Post reach

The number of people who saw any of your posts at least once. This metric is estimated.

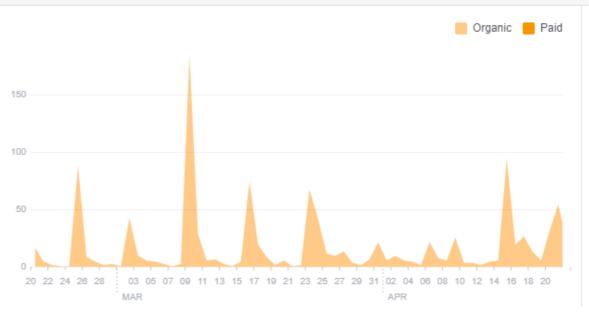
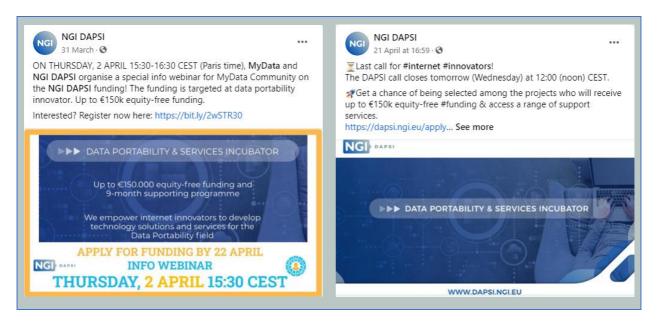


FIGURE 3: EVOLUTION OF DAPSI'S POSTS REACH ON FACEBOOK

TABLE 8: EXAMPLES OF POSTS PUBLISHED ON THE DAPSI'S FACEBOOK PAGE



Facebook page: <u>https://www.facebook.com/NGI.DAPSI/</u>

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3.2.1.1.4 YouTube

DAPSI

The DAPSI's YouTube channel was created as a repository of all the videos created within the project to make them continuously available to the public. In the context of the open call dissemination the DAPSI consortium stored on YouTube one open call promotional video and three recordings of webinars about guidelines for applicants. During the open call time frame the **videos were watched 358 times**, by 154 unique viewers, totalizing 67,3 hours of watch time.

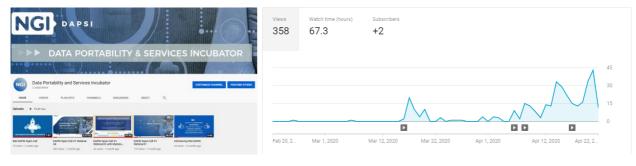


FIGURE 4: YOUTUBE DASHBOARD AND STATISTICS

YouTube channel: <u>https://www.youtube.com/channel/UCvxdSyCHwrnPjT33ZT8UltA</u>

3.2.1.1.5 SlideShare

SlideShare was the chosen platform to save and share the presentations developed within the DAPSI project. In the context of the open call many webinars' participants requested to access the slides presented. To respond to that need two presentation were uploaded to the SlideShare platform, the DAPSI - Open Call #1 - Webinar #1 which collected 51 views and the DAPSI - Open Call #1 - Webinar #4 with 60 views.



FIGURE 5: DAPSI PAGE ON SLIDESHARE

SlideShare page: <u>https://www.slideshare.net/ngi_dapsi</u>

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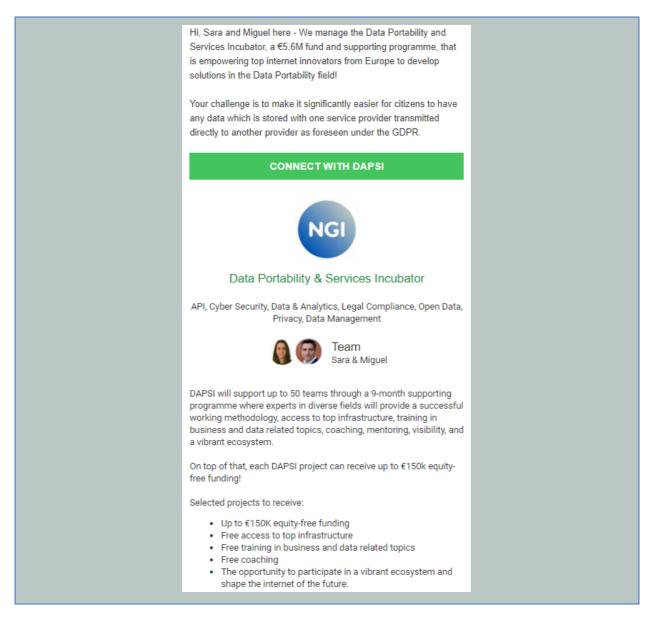
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3.2.2 F6S Scouting

More than 1.3 million start-ups and SMEs are registered on F6S. In order to find the best potential applicants for the DAPSI open call a hyper targeted approach was implemented based on keywords related to the DAPSI topics. This resulted in a selection of 2 754 startups and SMEs to which a direct message was sent. On top of that the DAPSI Open call was also promoted on the F6S targeted newsletter to more than 13 000 users.

TABLE 9: TARGETED MESSAGE SENT TO F6S USERS



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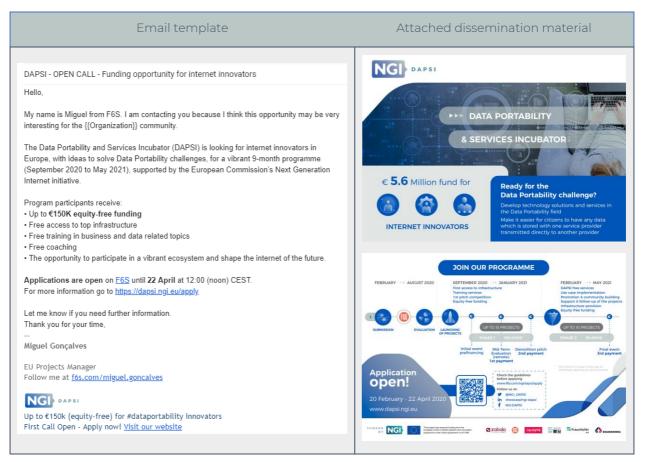


3.2.3 Email

The dissemination of the first DAPSI open call by email was important to attract talented applicants from all the eligible countries and to reach all the defined target groups, directly or indirectly.

 312 H2020 National Contact Points, 137 EEN National Contact Points, and 220 Digital Innovation Hubs related to ICT were contacted by email and provided with information and digital dissemination materials about the open call in order to spread the opportunity among their communities.

TABLE 10: EXAMPLE OF EMAIL COMMUNICATION



The result of this action was visible through the different content about DAPSI that started to appear online, such as articles and social media posts, written in many different languages.







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TABLE 11: EXAMPLES OF PUBLICATIONS RESULTING FROM THE INTERACTION WITH NATIONAL CONTACT POINTS









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A database of researchers and research organizations contacts was developed in order to disseminate the DAPSI open call which enabled to directly contact more than 1200 potential candidates from the academic sector.

TABLE 12: EXAMPLES OF INTERACTIONS WITH RESEARCH ORGANIZATIONS

DAPSI * OPEN CALL * Funding opportunity for data portability researchers	
Hello,	ULIO Kanada Universa e I Juddjani Akulteta STUDIJ
My name is Miguel from F6S. I am contacting you because I think this opportunity may be particularly interesting to you.	Naravoslovnotehniška fakulteta
The Data Portability and Services Incubator (DAPSI) is looking for researchers in Europe, with ideas to solve Data Portability challenges, for a vibrant 9-month programme (September 2020 to May 2021), supported by the European Commission's Next Generation Internet initiative.	
Program participants receive:	Razpis: OBZORJE2020; DAPSI * OPEN CALL*
• Up to €150K equity-free funding	Funding opportunity for internet innovators
Free access to top infrastructure	r unung opportunity for internet innovatora
Free training in business and data related topics	22.4
Free coaching	9, 4, 2020, ob 17, 05 y obyestila object Mela Parks
The opportunity to participate in a vibrant ecosystem and shape the internet of the future.	9. 4. 2020, OB 17.05, V DIVESTIA DURANTING ALEMAN
Applications are open on F6S until 22 April at 12:00 (noon) CEST.	UL služba za EU projekte obvešča, da je odprt evropski H2020 razpis DAPSI s področja Interneta naslednje generacije. F
For more information go to https://dapsi.ngi.eu/apply	prijave je kratek, prijave so odprte do 22. 4. 2020.
Let me know if you need further information. Thank you for your time,	Razpis bo podpri projekte, ki temeljijo na inovacijah in raziskavah pomembnih za Prenosljivost podatkov in storitev (Data service portability) vključno s podpodročij:
	preglednost podatkov za bolj pregledno hranjenje osebnih podatkov in tekoč prenos podatkov pri uveljavljanju pravic o dostopa do osebnih podatkov;
EU Projects Manager	 združljivost podatkov in interoperabilnost za lažje preklapljanje med ponudniki storitev;
Follow me at <u>f6s.com/miguel.goncalves</u>	 varnost in zasebnost potrošnikov pri prenašanju osebnih podatkov med ponudniki;
where founders grow together	 drugi projekti za Prenosljivost podatkov in storitev.
F6S connects founders to opportunity	Več o razpisu si prosim preberite na <mark>spletni strani razpisa</mark> .





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A database of 62 data portability related organization was created to disseminate the DAPSI open call enabling to spread the opportunity among experts in the field. Entities or initiatives such as MyData Global, the Data Portability Cooperation, the Privacy Tech Europe or the European Cyber Security Organisation were contacted this way. As a result, some of those entities shared the information internally or through their newsletters and social media channels.

TABLE 13: EXAMPLE OF DAPSI PROMOTION IN A NEWSLETTER OF A DATA PORTABILITY RELATED ORGANIZATION

۲	MyData Global Newsletter March 2020
Con	nmunity announcements
	nity: NGI DAPSI (Data Portability and Services Incubator) €5.6M fund for top internet innovators to develop solutions in the eld. <u>Apply here.</u>
	nnel: MyData Community is answering to the need for fair & ions in Slack - Join the fight!
	oyalty & digi.me published a paper on "Me2B Commerce" as a cant piece of work over the last six months - available to download
end workflow for	on the 2nd NGI_TRUST Open Call and will implement an end-to- deaf and hard of hearing persons and is rolling out the existing at European level.
	end the OwnYourData Data Vault , a Personal Data Store based Data principles, passed the mark of 1000 users.
	eople attend the PDS Workshop hosted by <u>Freezr</u> , OwnYourData <u>nium</u> . One small step closer to PDS interoperability.
the data econom	mi, from University of Turku wrote a PHD dissertation <u>"Imagining</u> y <u>"</u> including mentions of MyData. Spring General Meeting 16 June!
	t the MyData Weekly Digest for weekly highlights from the lively



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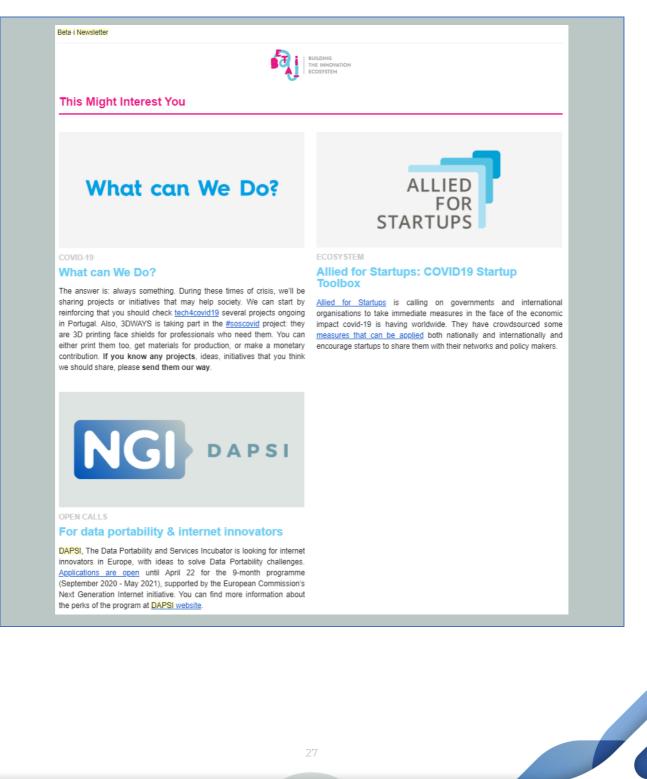
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TABLE 14: EXAMPLE OF A DAPSI PROMOTION IN A NEWSLETTER OF AN INTERMEDIARY ORGANIZATION



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 Some consortium partners added a tagline under their email's signature to continuously promote DAPSI, in every email sent, during the open call time frame.





• The details about the DAPSI open call and digital dissemination materials were shared by email with the NGI Communication Task Force, where all the NGI projects are represented and involved to cross promote the NGI open calls.

E-mail sent to the NGI Communication Task Force	Attached dissemination material
Miguel Dias Goncalves -miguel@f6s.com* IP Feb 26, 2020, 803 AM Image: Comma - Com	<image/>
a Open Call Info: https://dapsi.rgi.eu/apply/	ADDRESION ADDRESION

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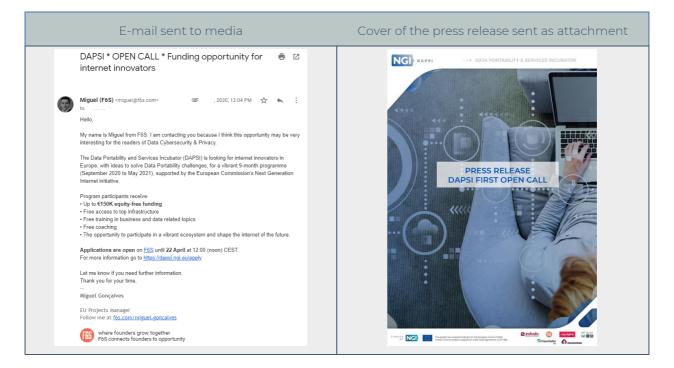
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3.2.4 Media

To notify the media about DAPSI's open call a press release was sent by email to more than 3500 journalists, bloggers and other similar agents covering a diverse set of areas such as internet technologies, software engineering, data economy, law/gdpr, open source software, startups, new technologies, among others.

TABLE 16: EXAMPLE OF CONTENT SENT TO MEDIA ORGANIZATIONS



As a result of this action the information about the DAPSI open call was promoted in a large number of online journals, magazines and blogs.





Representation Fraunhofer

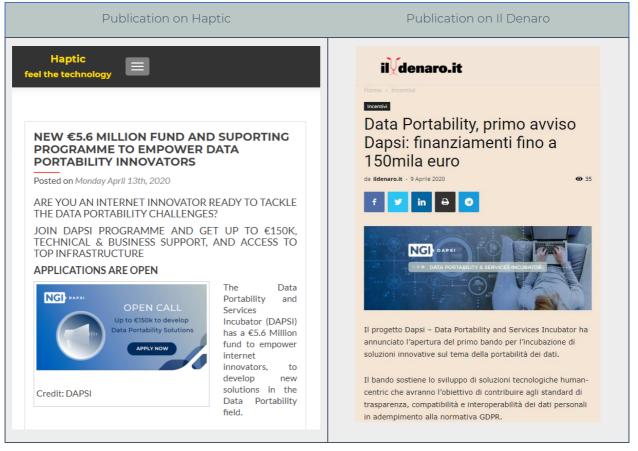
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TABLE 17: EXAMPLE OF DAPSI NEWS PUBLISHED BY THE MEDIA



An extensive list of online publications is available in appendix A.





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3.2.5 Other platforms

3.2.5.1 DAPSI Partners' websites

Provided with dissemination content (text, images and videos) the DAPSI consortium partners were able to promote the open call on their portals/websites spreading the opportunity within their communities.



TABLE 18: EXAMPLES OF DAPSI CONTENT IN PARTNERS WEBSITES

3.2.5.2 Data Transfer Google group

The Data Transfer Project was launched in 2018 to create an open-source, service-to-service data portability platform so that all individuals across the web could easily move their data between online service providers whenever they want. The contributors to the Data Transfer Project believe portability and interoperability are central to innovation. Making it easier for individuals to choose among services facilitates competition, empowers individuals to try new services and enables them to choose the offering that best suits their needs. Current contributors include: Apple, Facebook, Google, Microsoft and Twitter.

The project involved a wide community of developer, and part of them are from eligible countries within the scope of DAPSI. Therefore the DAPSI open call was promoted on the discussion group of this project.





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TABLE 19:SCREENSHOTS OF THE DATA TRANSFER PROJECT COMMUNITY

Data Transfer Project Website	Data Transfer Project Discussion Group		
About Community Documentation Updates FAQ			
How to participate	dtp-discuss Shared publicly 60 of 71 topics (56 unread) ★ Members · About ⊙ RE: Request for permission of using your image (1)		
We welcome everyone to participate, the more expertise and viewpoints we have contributing to the project the more successful it will be. There are four ways to join the Data Transfer Project:	By Hirokaz@nttdata.com - 1 post Mar 26 Join Discussion Group By Abdullah Garcia - 13 posts Mar 25		
 Partner - To become a partner in the Data Transfer Project, an organization must agree to follow the principles and best practices described in the DTP white paper, contribute to DTP efforts, and participate in the DTP by committing to add and maintain adapters. These organizations have their logos on the DTP website and represent the project publiclyin public conversations. 	COOPERATION By Duy Phuong Tang - 1 post Mar 19 Equilty-free funding for data portability innovators - Call open - Until 22 April (1)		
 Provider - A provider is an organization integrated into the project, either because it developed its own adapter or had a public API another developer integrated with the project. Data can move into and out of these organizations subject to the terms of the provider APIs. 	By me - 1 post Mar 9 Apple in DTP? By Artur D 3 posts Feb 7		
Contributor - As an open source project, anyone can contribute to the code repository comprising the DTP codebase.	Is the group open for public? By Pankaj Jangid - 8 posts Feb 4		
Thought leadership - The Data Transfer Project meets regularly with thought leaders, other interested members of the public, and the research community. Anyone can join the mailing list at (DTP Discuss) and (Slack Channel) to stay informed of developments and discussions.			

3.2.5.3 Telegram

The DAPSI consortium didn't create a page or group in the <u>Telegram</u> platform, but disseminated posts about the DAPSI open call in several groups dedicated to topics related to DAPSI, such as interoperability, data protection and internet security.

TABLE 20: EXAMPLES OF DAPSI MESSAGES POSTED ON TELEGRAM GROUPS







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3.2.5.4 NGI portal and NGI community portal

DAPSI

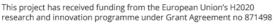
The NGI portal, home of all the NGI projects, is an essential platform to promote all NGI open calls. Therefore, detailed information about the open call itself and the webinars held to support the potential applicants were shared with the NGI portal managers.

As a result, this information was properly published and promoted within the NGI portal and NGI Community portal.

NGI NG DISCOVER NGI NGI PROJECTS GET FUNDED JOIN NGI RESOURCES EVENTS WHAT'S NEW CONTACT US Q ≡ **FUTURE EVENTS** NGI DAPSI DAPSI WEBINAR #1 POLITICO DAPSI 16 17 18 Al Summit 2020 WEBINAIRE DATA PORTABILITY AND SERVICES Tickets INCUBATOR NG AI SUMMIT NGI The NGI Data Portability and Services Incubator (DAPSI) empowers internet innovators to develop human-centric solutions in the Data Portability field. DAPSI goal is to make significantly easier for citizens to have any data which is eSSIF-Lab stored with one service provider transmitted directly to another provider, IAM Weekend NGlatlantic.eu 26 19 addressing the challenge of personal data portability on the internet as foreseen 's 1st Open webinar under the GDPR **Call webinar** 0 NGI NG NGI DAPSI IGF 2020 OUTREACH DAPSI WEBINAR #3 NGI EXPLORERS 6 8 8 WEBINAR WEBINAR #2 DAPSI will support around 50 projects through a 9-month supporting programme where experts in diverse fields will provide a successful working methodology, 7 access to top infrastructure, training in business and data related topics, coaching NGI NG mentoring, visibility, and a vibrant ecosystem. On top of that, each DAPSI team can receive up to 150k€ equity-free funding, distributing a total amount of 5.6M€ through three open calls.

TABLE 21: EXAMPLE OF DAPSI CONTENT SHARED ON THE NGI PORTAL







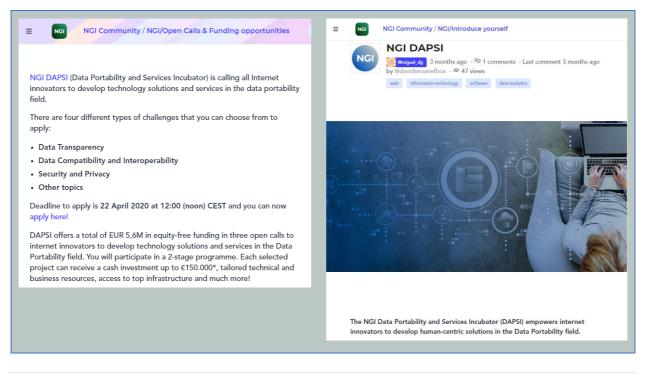
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TABLE 22: EXAMPLE OF CONTENT SHARED ON THE NGI COMMUNITY PORTAL



3.2.6 Webinars

3.2.6.1 DAPSI webinars

In the context of the first DAPSI open call, a set of 3 webinars was totally organized by the DAPSI consortium and an extra one, also fully dedicated to the DAPSI open call, were held in partnership with MyData Global organization.

Event	Date	Outputs	Number of viewers
DAPSI Open Call #1 Webinar #1 Guide for applicants	16 March 2020	Video: <u>https://youtu.be/cP0nTq8gMpY</u> Slides: <u>https://www.slideshare.net/ngi_dapsi/dapsi- open-call-1-webinar-1</u>	Live: Around 30 On YouTube: 113
Webinar d'information AAP DAPSI – NGI (French)	18 March 2020	Video: <u>https://app.livestorm.co/cap-digital-</u> <u>1/webinar-dinformation-aap-dapsi-</u> <u>ngi/live?s=e880c3d8-3554-47e4-ac02-</u> <u>15303bd80d7d#/chat</u>	Live: Around 40 On livestorm: 73
DAPSI Webinar Open Call 1 (With MyData Global)	2 April 2020	Video: <u>https://youtu.be/u_Xo2ITCNTQ</u>	Live: Around 40 On YouTube: 24

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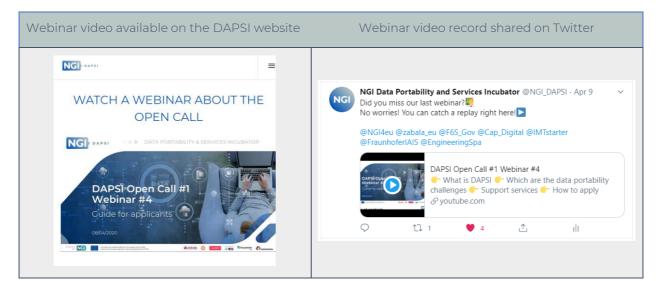
Event	Date	Outputs	Number of viewers
DAPSI Open Call #1 Webinar #4 Guide for applicants	8 April 2020	Video: <u>https://youtu.be/OHCBonOIr6Y</u> Slides: <u>https://www.slideshare.net/ngi_dapsi/dapsi- open-call-1-webinar-4</u>	Live: Around 50 On YouTube: 201

TABLE 23: EXAMPLES OF WEBINAR OUTPUTS



The video records of the webinars were shared on DAPSI's social media channels and also one the apply page of the DAPSI website.

TABLE 24: EXAMPLES OF WEBINARS RELATED CONTENT PUBLISHED



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3.2.6.2 Joint webinars

DAPSI

DAPSI consortium were invited to promote the open can in several online events.

Horizon 2020 Cascade Funding Opportunities

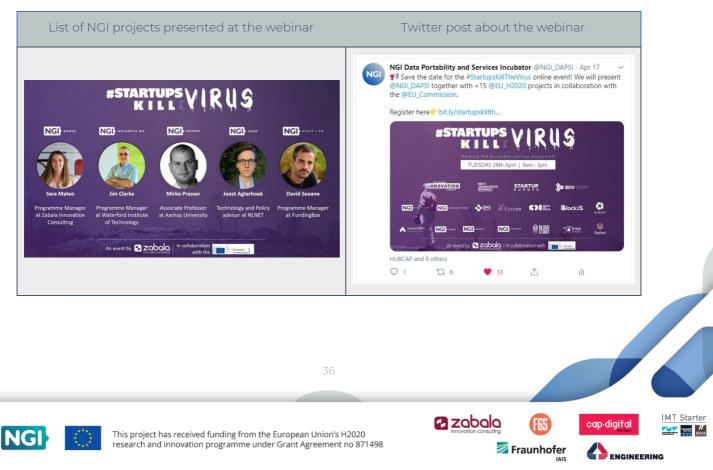
A <u>webinar</u> held, on the 27th of March 2020, by the UK Knowledge Transfer Network, attended by more than **230 people**, where Sara Mateo (Zabala) promoted in a 3-minute pitch the DAPSI open call opportunity.



#Startups Kill the Virus

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Held by Zabala on the 28th of April 2020, the Startups Kill The Virus webinar promoted several NGI projects, including DAPSI that was presented by Sara Mateo (Zabala) to around 60 attendees.





3.2.7 DAPSI website

3.2.7.1 Website updates

Several updates were implemented on the <u>DAPSI website</u> to promote the open call.

- Homepage
 - "Apply now" button added to the header section, leading to the webpage dedicated to the open call;
 - "Apply now" button added in the middle section of the page after the call to action message "Join our programme".
 - The selected subdomains of the open call were added with their respective short descriptions
 - 3 quotes from Olivier BRINGER and Eric POL, related to the Next Generation Internet Initiative and the data portability right were added,
 - o A short description of the supporting programme phases was added,
 - Due to the activation of the news section of the website, a new section on the homepage was added in order to always feature 3 news.
 - In addition to the existing social media buttons of Facebook, LinkedIn, and Twitter, already available in the footer section, the YouTube button was added.

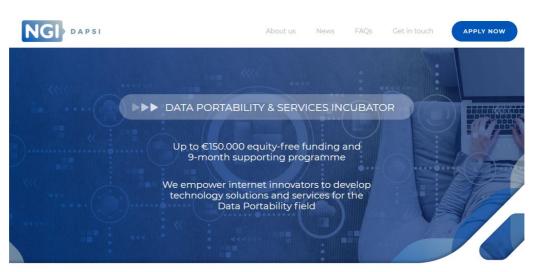


FIGURE 6:SCREENSHOT OF THE DAPSI WEBSITE HOMEPAGE

Apply page

Launch the day of the call opening, this page comprises all the necessary information for candidates to successfully submit applications to the open call. The page contained:

o Open and closing dates of the open call,





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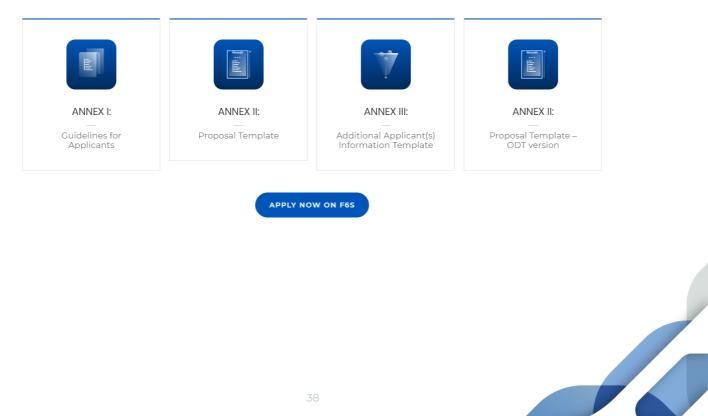


- o Information about the targeted groups,
- o Topics to be addressed in the open call
- o Supporting programme descriptions,
- o Open call documents:
 - Guidelines for applicants
 - Proposal template
 - Additional applicant(s) information template
 - Proposal template (ODT version)
- o Two "Apply now on F6S" buttons linked to the application form
- o Eligibility criteria
- o Webinar video "Guide for applicants"
- o Section inviting visitors to check the FAQs page
- o A contact box linked to DAPSI's official email

FIGURE 7: SCREENSHOT OF THE OPEN CALL DOCUMENTS SECTION OF THE APPLY PAGE



DAPSI OPEN CALL 1 MATERIAL



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Frequently asked questions page

DAPSI

In this page visitors could have access to a list of common questions and respective answers, divided in the following section:

- o 13 questions and answers about DAPSI project
- o 14 questions and answers about "How to participate"
- o 6 questions and answers about what to expect if selected

FIGURE 8: SCREENSHOT OF THE FAQS PAGE



HOW TO PARTICIPATE

Q: Who is eligible in the calls?	+
Q : How do I apply?	+
Q : Can I submit several projects?	+
Q : What's the deadline for the First Call?	+
Q : Are you sharing any information about my proposal?	+
Q : Can I apply to the 2nd and 3rd call if I was not selected in the 1st Call?	+
Q : Can I apply to the 2nd and 3rd if I was selected to the first	+
Q : What are your funding criteria?	+
Q : Will DAPSI mandate that we have to build on a certain protocol?	+
Q : What information is required for the application?	+
Q : When is the deadline to apply?	+
Q : Can I have access to my application answers?	+





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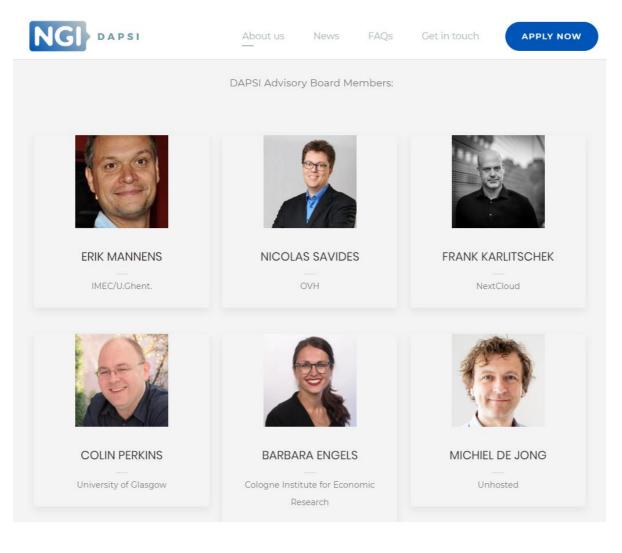
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About page

 Information about the Advisory Board members added (pictures, names, and links to profiles)

FIGURE 9: SCREENSHOT OF THE ABOUT PAGE



News page

- o 1 article about the opening of the call published
- o 3 news about DAPSI webinars published
- o 2 interviews with DAPSI's partners published
 - Interview with Sara Mateo (DAPSI's Coordinator)
 - Interview with Kathrin Knautz (Fraunhofer IAIS)

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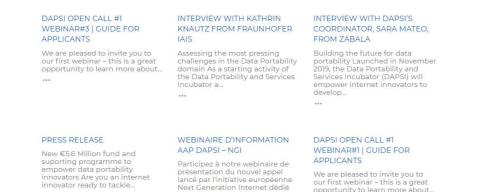
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FIGURE 10: SCREENSHOT OF THE NEWS PAGE





We are pleased to invite you to our first webinar – this is a great opportunity to learn more about...

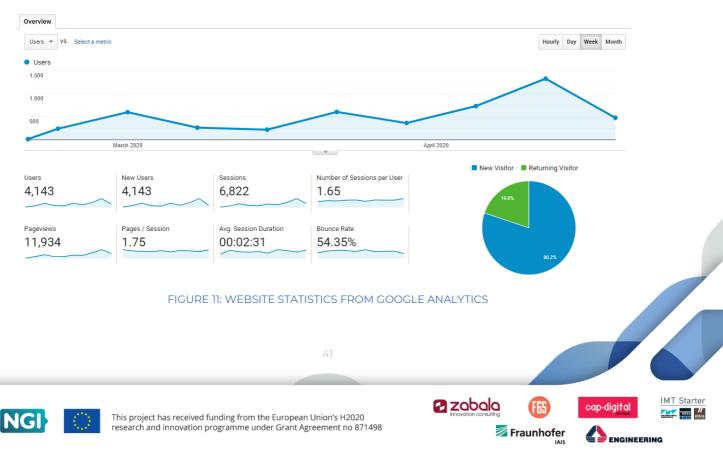
3.2.7.2 Website analytics

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Within the DAPSI open call time frame the website attracted 4.143 unique visitors, representing 6.822 sessions, 11.934 pageviews and an average session duration of two and a half minutes.

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3.2.8 F6S platform

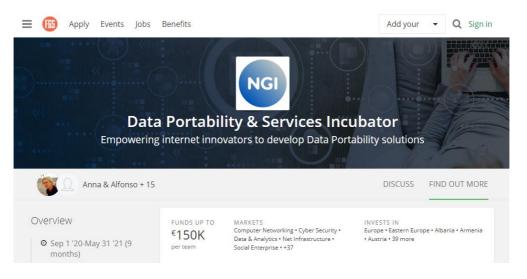
The F6S platform is the official tool used to receive and manage proposals, ensuring a hassle-free submission process of applications.

3.2.8.1 F6S pages updates

Within F6S platform a DAPSI's ecosystem was created and updated with information about the open call:

- DAPSI about page
 - Updated with information about the open call value proposition and link to the application form

FIGURE 12:SCREENSHOT OF THE DAPSI F6S ABOUT PAGE



- DAPSI discuss page
 - A page dedicated to the interaction between potential applicants and the DAPSI team, where questions about the project and the open call were answered, tips were shared, and the webinars about the open call promoted.





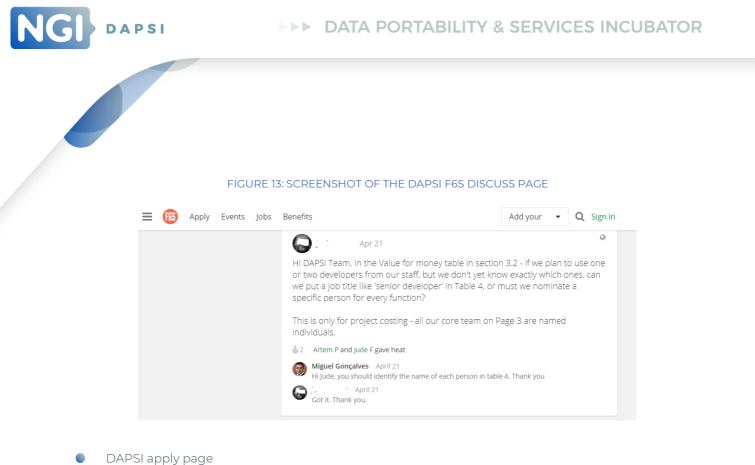


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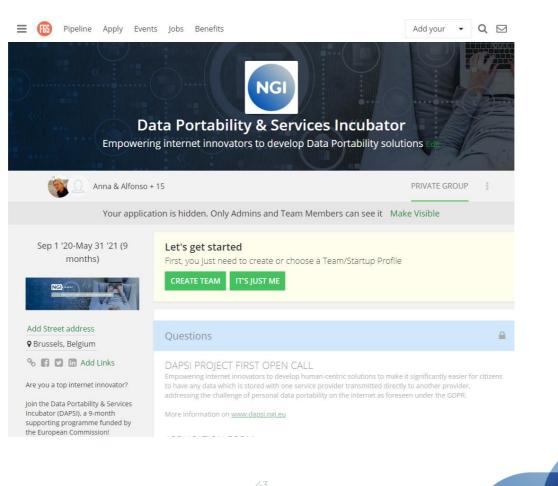
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- This page comprised general inform:
 - This page comprised general information about the DAPSI project, links to all the open call documents necessary to successfully submit proposals and the application form.



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FIGURE 14: SCREENSHOT OF THE APPLICATION FORM PAGE



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Webinar registration pages

The F6S event registration tool was used to promote and register the attendees to the 0 DAPSI's webinar #1 and #4.

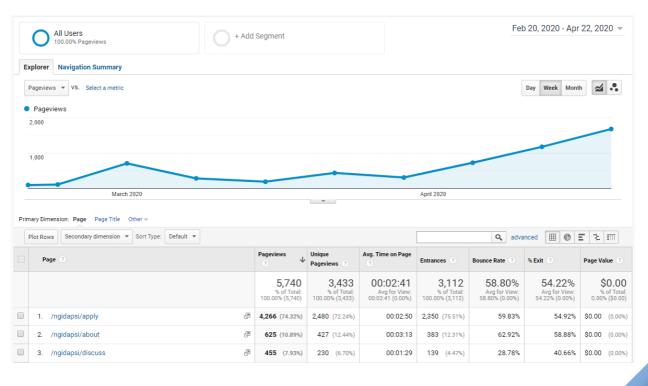
FIGURE 15: SCREENSHOT OF A DAPSI WEBINAR REGISTRATION PAGE



3.2.8.2 Analytics of DAPSI ecosystem within F6S

Within the DAPSI open call time frame, 2.480 unique visitors accessed the application form page on F6S, representing a total of 4.266 application page views with an average time on page of two minutes and 50 seconds.

FIGURE 16:SREENSHOT OF GOOGLE ANALYTICS DASHBOARD FOR DAPSI PAGES WITHIN F6S



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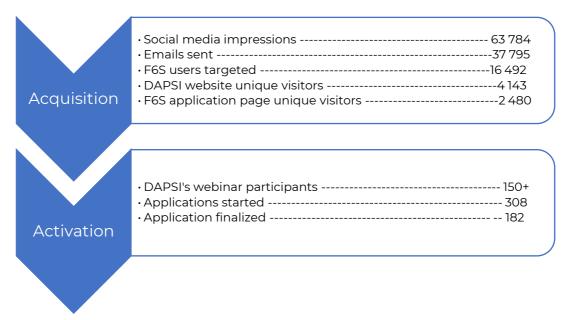


4 **RESULTS**

Despite the context of the COVID-19 pandemic, the mix of dissemination activities, implemented at the different levels of the AARRR funnel, and based on an simple but effective information architecture, enable to attract and guide the different target groups into their journey through the DAPSI ecosystem culminating in the submission of **182 applications**, exceeding by 21% the initial target for the open call (150).

Looking at the dissemination activity numbers through the lens of the AARRR funnel it is possible to have a sense of the magnitude of the actions carried out at the different levels, that allowed the consortium to reach this result.

FIGURE 17:AARRR FUNNEL METRICS FOR THE FIRST DAPSI OPEN CALL



4.1 SUMMARY OF DISSEMINATION ACTIVITIES

This section provides a mensurable summary of each type of digital communication activity undertaken by the consortium partners to promote the open call, implemented between the 20th of February and the 22nd of May.

Dissemination activity	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
Press release	5	13356	887	48
Training (Webinar)	5	1125	0	78
Partner's Web-site/blog/news page	31	6043	12907	0

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Dissemination activity	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
Video/film	1	0	482	0
Other	4	401	0	0
TOTAL	46	20925	14276	126

The dissemination activities listed above reached at least total number of 14 276 persons, highlighting the role of the partners' website, blogs and news pages to promote the open call within their established communities. The actions included in the "Other" row are in-person meetings or phone calls with potential applicants and online sessions to present DAPSI to targeted groups.

Social media	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
DAPSI and partner's Twitter	28	9916	57254	176
DAPSI and partner's Facebook	19	1146	1306	1
DAPSI and partner's LinkedIn	21	1749	4745	166
Other social media efforts	8	174	479	0
TOTAL	76	12985	63784	343

The social media were an essential piece of the marketing strategy. Social platforms helped the consortium to connect with the general public and potential applicants, increasing awareness about DAPSI, boosting leads and engaging people. Although the DAPSI project and respective social media channels have been created recently, their impact, reinforced by the already existing partners' social media accounts, was quite significant, reaching for example more than 63.000 impressions.

Emails	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
To press/blogs	1	3593	680	48
To intermediaries/partners/networks	323	852	337	91
To potential applicants	225	1858	837	195
DAPSI mentions in partner's newsletter	8	31492	19350	393
TOTAL	557	37795	21204	727

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The email marketing activities enable the consortium to reach the different targeted groups in a tailored manner. A total number of 37.795 emails were sent to media organizations, potential applicants, intermediaries, SMEs, H2020 and EEN national contact points, organizations related to the topics covered by the DAPSI project, among others.







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4.2 APPLICATIONS STATISTICS

4.2.1 Total applications and applicants

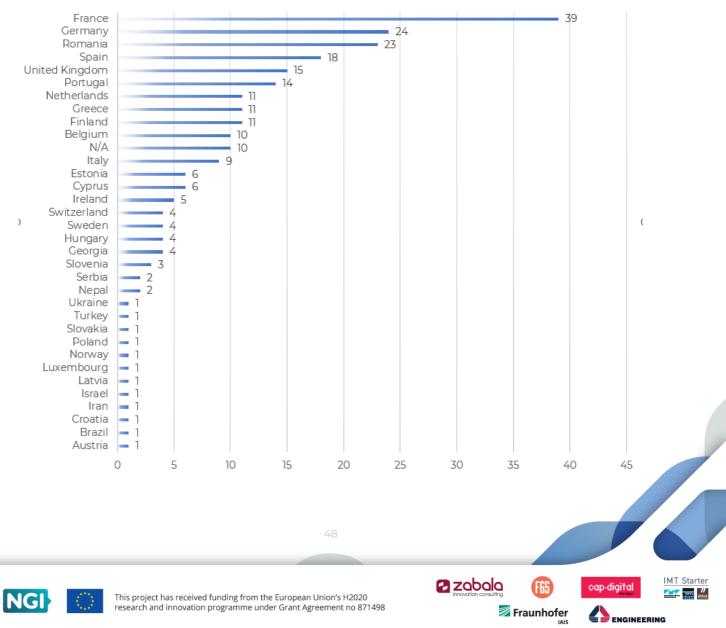
At the end of the open call there were a total of 308 applications started and **182 applications submitted** representing a finalization rate of 59%. **Exceeding by 21% the initial target** of 150 submitted applications.

The 182 finalized applications were submitted by **247 applicants**, composed of **63 individuals** and **184 entities**.

4.2.2 Applicants per country

The 247 participants **came from 33 different countries**, demonstrating the wide reach of the dissemination activities.

FIGURE 18: NUMBER OF APPLICANTS PER COUNTRY



NUMBER OF APPLICANTS PER COUNTRY

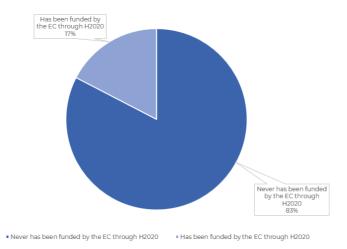
4.2.3 Information about previous EC funded applicants

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The application form comprised a field for each applicant to declare if they had been funded by the European Commission through H2020 before. As reflected in the chart below the dissemination activities were able to attract a **large majority of applicants (83%) that never had been funded by the EC before**, reaching one of the main goals of the open call.

FIGURE 19: PERCENTAGE OF APPLICANTS THAT WERE PREVIOUSLY FUNDED OR NOT BY THE EC THROUGH H2020



4.2.4 How applicants heard about DAPSI

The final question of the application form was related to the topic of the open call dissemination to understand which were the channels that acquired the greatest number of candidates, in other to improve future dissemination activities.

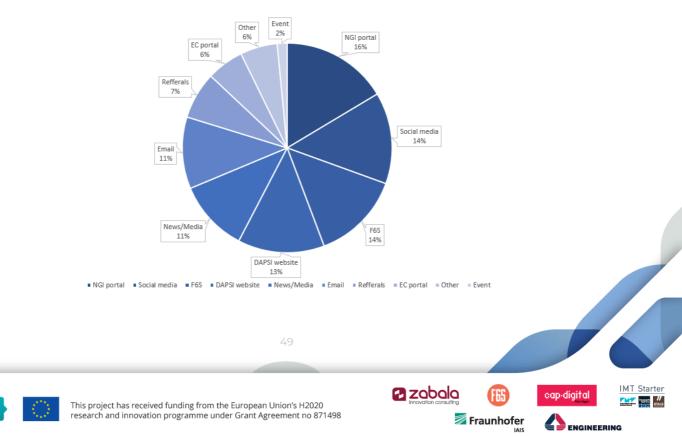


FIGURE 20:HOW APPLICANTS HEARD ABOUT DAPSI



As presented above, there is a very diverse mix of initial touchpoints with applicants. A result that also reflects the impact of the various communication channels used to attract candidates.

5 SPECIAL NOTE

On the 7th of May 2020 - 15 days after the open call closure - the DAPSI consortium received a communication from the NGI Outreach Office with the following statement:

DAPSI is, according to our understanding and feeling, one of the most efficient projects in terms of online communication. And this is the reason why we would like to present your case as a best practice.





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APPENDIX A – DAPSI ONLINE NEWS LIST

DAPSI Online News

1. https://www.ngi.eu/ngi-projects/dapsi/

2. https://www.bnn.at/news/calls/1101-dapsi-open-call-funding-opportunity-for-data-portability-andinternet-innovators

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opportunities/5e4e8d55181e772ad8f94164

12. https://www.capdigital.com/appels-a-projets/aap-dapsi-ngi/

13. https://startupeuropeclub.eu/

14. https://www.ideal-ist.eu/event/h2020-cascade-funding-opportunities-webinar

15. https://www.ngi-initiative.eu/tag/dapsi/

16. https://ktn-uk.co.uk/news/horizon-2020-cascade-funding-opportunities-round-up

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22. https://rustaveli.org.ge/eng/siakhleebi/shota-rustavelis-sagartvelos-erovnuli-sametsniero-fondiavrtselebs-informatsias-monatsemta-portatulobisa-da-servisebis-inkubatori-DAPSI--s-2020-tslissagranto-programis-shesakheb-shesakheb

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25. https://www.startupdivision.eu/public-funding-opportunities-for-startups-and-smes/

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DATA PORTABILITY & SERVICES INCUBATOR

D6.3 CALL DISSEMINATION REPORT (2ND OPEN CALL)

30/04/2021





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Grant Agreement No.: 871498 Call: H2020-ICT-2018-2020

Topic: ICT-24-2018-2019 Type of action: RIA

D6.3 CALL DISSEMINATION REPORT

	Revision: v.2.4
WORK PACKAGE	WP 6 - Dissemination, exploitation and Community Building
TASK	T6.2 – Calls & programme dissemination & promotion
DUE DATE	30/04/2021
SUBMISSION DATE	30/04/2021
DELIVERABLE LEAD	F6S
VERSION	2.4
AUTHORS	Miguel Gonçalves (F6S)
REVIEWERS	Anna Badurska (CAP Digital),
ABSTRACT	This deliverable is an outline of the activities undertaken to promote the DAPSI's second open call and its results.
KEYWORDS	Dissemination, communication, open call, results

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2.0	12/04/2021	First version prepared by F6S	F6S
2.1	16/04/2021	First version reviewed by CAP Digital	CAP Digital
2.2	16/04/2021	Review of CAP Digital version by F6S	F6S
2.3	19/04/2021	Correction of the number of applications started	F6S
2.4	26/04/2021	Correction of the open call deadline date	F6S

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	Nature of the deliverable:	R
	Dissemination Le	evel
PU	Public, fully open, e.g. web	•
CL	Classified, information as referred to in Commission	Decision 2001/844/EC
со	Confidential to DAPSI project and Commission Servi	ces

DEC: Websites, patents filing, press & media actions, videos, etc.

OTHER: Software, technical diagram, etc.





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EXECUTIVE SUMMARY

This **second version** of the *Deliverable 6.3 Call Dissemination Report* was made to report the dissemination activities undertaken to promote the **second open call** of the DAPSI project.

The main **goal** of the dissemination activities was to **attract more than 150 high-quality applications**, representing innovative ideas and solutions in the service and data portability field, from eligible candidates, between the 20th of November 2020 and the 20th of January 2021. Secondary goals were to attract candidates that had not been previously funded by the EC, and from a wide range of eligible countries.

To reach these goals, and due to the COVID-19 pandemic, a large set of digital activities were implemented.

Based on the communication strategy previously defined and detailed in the DAPSI Content Marketing and Growth Hacking Playbook, the DAPSI consortium implemented a broad spectrum of dissemination activities specially designed for each phase of the AARRR¹ funnel to attract and engage the targeted groups.

The following figure illustrates the magnitude of the undertaken dissemination activities and its results.

FIGURE 1: DAPSI OPEN CALL II AARRR FUNNEL

As a result, and despite the context of the COVID-19 pandemic, the second DAPSI Open Call attracted a total number of **176** finalized applications, **exceeding** the initial target by **17%**.

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¹ Acquisition, Activation, Retention, Referral and Revenue



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ABBREVIATIONS

AARRR	Acquisition, Activation, Retention, Referral and Revenue
CA	Consortium Agreement
CMGHP	Content Marketing and Growth Hacking Playbook
DAPSI	Data Portability and Services Incubator
DoA	Description of Action
EC	European Commission
EEN	Enterprise Europe Network
EU	European Union
FAQ	Frequently asked questions
GA	Grant Agreement
GDPR	General Data Protection Regulation
ICT	Information and communications technology
MS	Member States
NGI	Next Generation Internet
OCT	Overseas Countries and Territories
PDF	Portable document format
WP	Work Package

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1 INTRODUCTION

This document was created as part of the Data Portability and Services Incubator project. It corresponds to the deliverable *D6.3 Call dissemination report*, as referred in the Description of Action – Annex 1 of the Grant Agreement. D6.3 is included in Work Package 6 (WP6) - Dissemination, exploitation and Community Building. One of WP6's objectives directly relates to the open calls promotion:

Drive a high number of quality applications to DAPSI Open Calls

This report focuses on the activities implemented to disseminate the second of the three DAPSI's open calls.

The activities described on this report were based on three essential inputs:

- 1. The deliverable 6.1 Content Marketing and Growth Hacking Playbook that includes all dissemination, communication and networking activities <u>plan and guidelines</u>
- 2. The deliverable 6.2 Call Dissemination Kit, that contain the <u>dissemination materials</u>, developed in accordance with the plan described in the Content Marketing and Growth Hacking Playbook (D6.1), produced to communicate and promote greater awareness of the DAPSI's open calls
- 3. The deliverable 3.1 <u>Call Documentation</u>, comprised by the (1) guidelines for applicants including the text of the call and evaluation criteria, (2) template for the sub-grantee agreement, (3) application form for applicants, (4) Q&A section and (5) online microsite at the project website and F6S platform.

Due to the COVID-19 pandemic, that still strongly affected European countries during the open call period (20th of November 2020 to the 20th of January 2021) no in-person dissemination activities were implemented. To mitigate the potential impact on the attraction of high-quality applications to DAPSI's Open Call, the digital dissemination activities were the focus and were implemented with especially strong due diligence. They are detailed in the following chapters.





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2 OPEN CALL DISSEMINATION GOALS

The open call dissemination activities objectives were to attract a defined set of target groups, that met a list of eligibility criteria, to submit **more than 150 proposals** for the development of new data portability and services solutions, within the timeframe of the open call, meaning **between the 20th of November 2020** to the 20th of January 2021.

2.1 TARGET GROUPS

The definition of the target audiences was extremely important for an effective communication and efficient use of resources. It identified the desired professional profiles, the type of legal personality, and the areas of expertise corresponding to the challenges of the open call.

2.1.1 Expert profiles

As stipulated in section 2 of the Guidelines for Applicants of the second DAPSI open call, the target groups were:

- Internet technologists, researchers and innovators.
- Researchers and developers employed in third-level education institutes, research infrastructures, non-profit organisations and charitable (scientific) foundations and research centres or enterprises among others.

2.1.2 Legal personality

These expert profiles described above could apply as individuals or linked to a legal entity. Hence, the participation was possible in several ways:

Natural person(s):

One or more individuals (team).

• Legal entity:

One or more entities (consortium), such as universities, research centres, NGOs, foundations, micro, small and medium sized enterprises working on internet or/and other related technologies. Large enterprises cannot participate.

• Any combination of the above.

2.1.3 Areas of expertise

In the second edition of the DAPSI open call the consortium was looking for innovators with good ideas and new solutions to contribute to the following sub-domains within the data and services portability area.

- Service Portability: to empower users to share their data with any service provider and host that they trust.
- Data Compatibility & Interoperability to facilitate switches between service providers.



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- Security & Privacy of consumers when their personal data are transferred from one provider to another.
- Other relevant Data and Service portability projects

To ensure that the proposals received were aligned with NGI programme expectations it was also required that the applicant's projects included two important aspects:

- **Research component**: apps and services that innovate without a research component are not covered by the NGI model, as stated in the NGI Work Programme. Proposed project must include a relevant research component.
- **Technology Development**: NGI is looking for technology development and not for just paperwork and reports. The project should include a software/hardware development component.

2.1.4 Other target groups characteristics

It was also the aim of the open call to promote the participation of applicants that never had received funding from the European Commission through Horizon 2020.

2.2 ELIGIBILITY

2.2.1 Eligible countries

To increase the respect of the eligibility criteria, the dissemination activities were mainly oriented to applicants legally established/resident in any of the following countries:

- The Member States (MS) of the European Union (EU), including their outermost regions.
- The Overseas Countries and Territories (OCT) linked to the Member States.
- H2020 associated countries (those which signed an agreement with the Union as identified in Article 7 of the Horizon 2020 Regulation), according to the updated list published by the EC.
- The UK applicants were eligible under the conditions set by the EC for H2020 participation at the time of the deadline of the call.

2.2.2 Submission system

Only proposals using the official templates and submitted through the Open Call submission tool (F6S platform) were accepted.

2.3 **DEADLINES**

Only proposals submitted within the open call period were accepted. After the call closure no additions or changes to received proposals were considered. The call was open from the 20th of November 2020 to the 20th of January 2021, at 12.00 noon CET (midday).



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3 COMMUNICATION ACTIVITIES

The promotion of the second DAPSI open call was carried out in a way to maximise the number of highquality applications and increase the efficiency of the process. To reach the target audiences of DAPSI, a set of dissemination activities were planned and are described in this section. Due to the COVID-19 pandemic only digital activities were planned and implemented and even reinforced to compensate for the cancelation of the in-person activities, showing the consortium's ability to adapt to the situation and ecosystem's readiness to respond to the offer.

3.1 DIGITAL

The digital dissemination actions to promote the open call described in this section are presented according to the AARRR funnel/framework, defined on the deliverable 6.1 Content Marketing and Growth Hacking Playbook.

As illustrated below, the user journey until the submission of a proposal to the DAPSI open call comprises two steps, Acquisition and Activation.

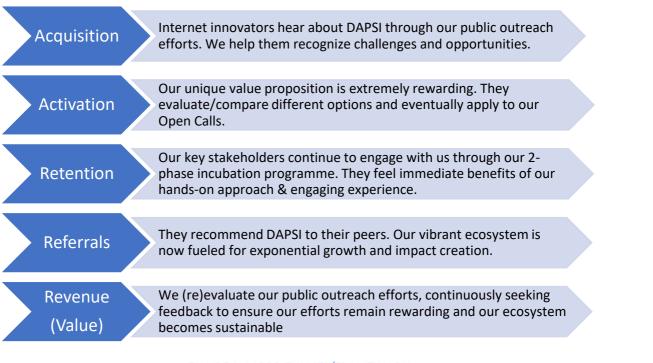


FIGURE 2: AARRR FUNNEL/FRAMEWORK

3.1.1 Social Media 🖌 zabala 1 FUNDED This project has received funding from the European Union's H2020 research and innovation programme under Grant Agreement no 871498 🗾 Fraunhofer

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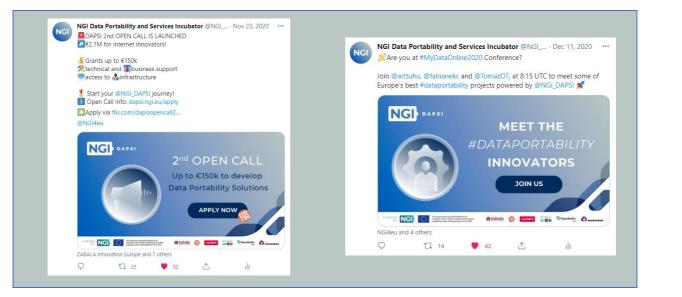
DAPSI

The twitter account created and managed for DAPSI to engage with the general public, were the social media channel with the greatest reach during the second DAPSI open call period (20th of November 2020 to the 20th of January 2021 - 62 days). With a total of **20 posts** published during this period, the dissemination on Twitter resulted in a total of **83 300 impressions**, 313 likes, 112 retweets, 120 link clicks, and a 1,1% engagement rate. Reaching a wider audience, DAPSI's posts were frequently shared by other NGI projects, DAPSI Advisory Board members EENs, and DAPSI consortium partners.

🍠 Analytics	Home Twee	ts More 🗸						NG	I Data Por	tability and Servi 🗸	NGI 🗸 GO	to Ads
rweet activ	ity								/ 20, 2020	– Jan 21, 2021 🗸	. ▲ Export da	ta 🗸
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									10.0K			
I I			11 0									
Nov 22	Nov 29	Dec 6	Dec 13	Dec 20	Dec 27	Jan 3	Jan 10	Jan 17	2			

FIGURE 3: TWITTER STATISTICS DASHBOARD

TABLE 1: EXAMPLES OF POSTS ON DAPSI'S TWITTER ACCOUNT



Twitter: https://twitter.com/NGI_DAPSI

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3.1.1.2 LinkedIn

DAPSI's account on LinkedIn was used to engage with professionals in the areas of internet, data portability, cybersecurity, software, open source, open standards, interoperability, GDPR, UX design, among others, related to the topics of the open call.

The dissemination of DAPSI open call in LinkedIn was done in several ways:

 Through the publication of 13 posts, during the open call period, on the DAPSI LinkedIn page itself, that resulted in 3439 impressions, 1956 unique impressions, 136 clicks, 89 reactions, 73 likes, 27 shares, and an average engagement rate of 7%.

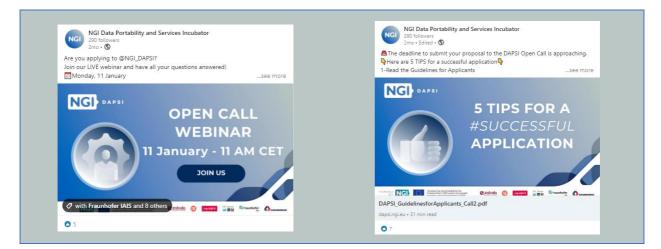
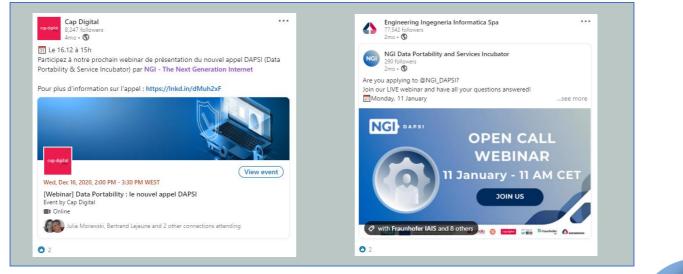


TABLE 2: EXAMPLES OF POSTS ON DAPSI'S LINKEDIN

Through the publication of post on institutional DAPSI's partners accounts.

TABLE 3: EXAMPLES OF POSTS PUBLISHED BY DAPSI PARTNERS ON LINKEDIN



LinkedIn page: https://www.linkedin.com/showcase/ngi-dapsi

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3.1.1.3 Facebook

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Like twitter, the Facebook account was also an option to promote DAPSI to the general public.

Within the open call time frame 11 posts were shared on DAPSI's Facebook page, reaching a total of 690 users, 36 engagements, 39 likes.

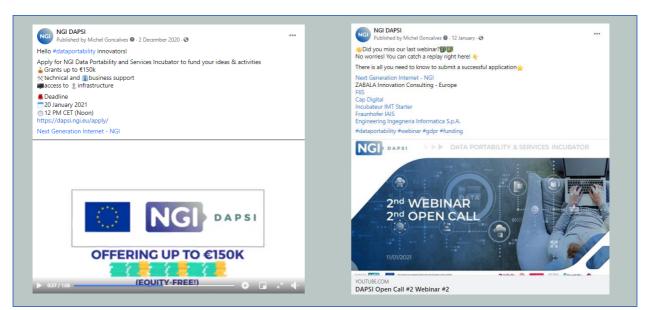
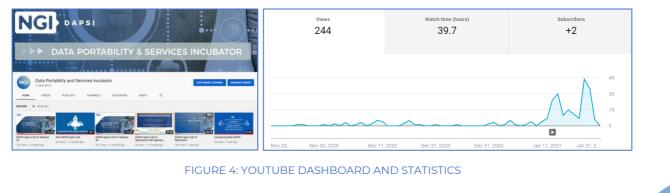


TABLE 4: EXAMPLES OF POSTS PUBLISHED ON THE DAPSI'S FACEBOOK PAGE

Facebook page: https://www.facebook.com/NGI.DAPSI/

3.1.1.4 YouTube

The DAPSI's YouTube channel was created as a repository of all the videos created within the project to make them continuously available to the public. In the context of the open call dissemination the DAPSI consortium stored on YouTube the recordings of one of the webinars dedicated to the second open call. During the open call time frame the YouTube videos were watched 244 times, by 133 unique viewers, totalizing 39,7 hours of watch time.



YouTube channel: https://www.youtube.com/channel/UCvxdSyCHwrnPiT33ZT8UltA



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3.1.1.5 SlideShare

DAPSI

SlideShare was the chosen platform to save and share the presentations developed within the DAPSI project. In the context of the open call many webinars' participants requested to access the slides presented. To respond to that need two presentation were uploaded to DAPSI's SlideShare account, the DAPSI - Open Call #2 - Webinar #1 which collected 23 views and the DAPSI - Open Call #2 - Webinar #2 with 16 views.

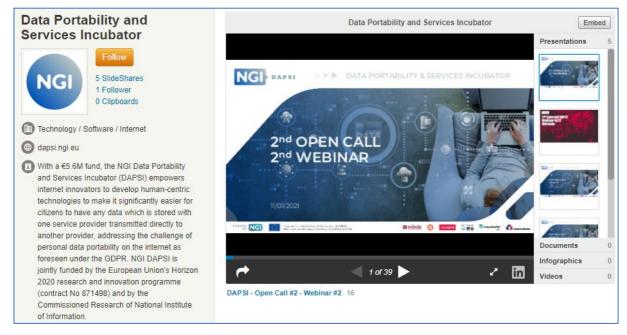


FIGURE 5: DAPSI PAGE ON SLIDESHARE

SlideShare page: https://www.slideshare.net/ngi_dapsi

3.1.2 F6S Scouting

More than 1.5 million start-ups and SMEs are registered on F6S. In order to find the best potential applicants for DAPSI's second open call a hyper targeted approach was implemented based on keywords related to DAPSIs' topics. This resulted in a selection of 1129 start-ups and SMEs to which a direct message was sent.





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TABLE 5: TARGETED MESSAGE SENT TO F6S USERS

 Subject: L..., you've been scouted [€150k grant from Data Portability & Privacy EU program]

 Hi L...,

 I'm Alex from F6S Scouting and I've identified DAPSI as a possible fit to Lyndergy,

 You can connect with Miguel from DAPSI if it's a match:

 • €5.6m EU program gives grants to innovators in data portability and privacy

 • Gives you up to €150K in a grant and takes no equity

 • Already awarded 11+ projects and will support 50 total from €5.6m fund

 • Nine month long virtual programme with three physical events depending on pandemic

F6S was also the platform that allowed to contact all the participants involved in the DAPSI's first open call which represents a community of 478 people, with presumably a high interest in the DAPSI's second open call.

TABLE 6: EXAMPLE OF TARGETED MESSAGE SENT TO THE FIRST OPEN CALL PARTICIPANTS

If you applied for the first DAPSI open call you should definitely apply for the second one and here is why: 1 - More funding available (€2.1m) = more chances to be selected 2 - Only one of the topics to be addressed changed and you always have the "other" topic where any idea to advance the data portability field can be submitted 3 - You have a lot of work already done from the first open call. Use it. Fine-tune it with the suggestions received in your evaluation report and resubmit it. 4 - You still have one day to apply, before tomorrow, 20 January at 12:00 CET (midday). If you have any specific question please don't hesitate to contact us via email (dapsi@ngi.eu) we are being as responsive as possible. Looking forward to your application.	ŀ	Hi there,	
 1 - More funding available (€2.1m) = more chances to be selected 2 - Only one of the topics to be addressed changed and you always have the "other" topic where any idea to advance the data portability field can be submitted 3 - You have a lot of work already done from the first open call. Use it. Fine-tune it with the suggestions received in your evaluation report and resubmit it. 4 - You still have one day to apply, before tomorrow, 20 January at 12:00 CET (midday). If you have any specific question please don't hesitate to contact us via email (dapsi@ngi.eu) we are being as responsive as possible. 	н	f you applied for the first DAPSI open call you should	
selected 2 - Only one of the topics to be addressed changed and you always have the "other" topic where any idea to advance the data portability field can be submitted 3 - You have a lot of work already done from the first open call. Use it. Fine-tune it with the suggestions received in your evaluation report and resubmit it. 4 - You still have one day to apply, before tomorrow, 20 January at 12:00 CET (midday). If you have any specific question please don't hesitate to contact us via email (dapsi@ngi.eu) we are being as responsive as possible.	c	definitely apply for the second one and here is why:	
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Use it. Fine-tune it with the suggestions received in your evaluation report and resubmit it. 4 - You still have one day to apply, before tomorrow, 20 January at 12:00 CET (midday). If you have any specific question please don't hesitate to contact us via email (<u>dapsi@ngi.eu</u>) we are being as responsive as possible.			
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4 - You still have one day to apply, before tomorrow, 20 January at 12:00 CET (midday). If you have any specific question please don't hesitate to contact us via email (<u>dapsi@ngi.eu</u>) we are being as responsive as possible.	L	Jse it. Fine-tune it with the suggestions received in your	
January at 12:00 CET (midday). If you have any specific question please don't hesitate to contact us via email (<u>dapsi@ngi.eu</u>) we are being as responsive as possible.	e	evaluation report and resubmit it.	
If you have any specific question please don't hesitate to contact us via email (<u>dapsi@ngi.eu</u>) we are being as responsive as possible.	4	4 - You still have one day to apply, before tomorrow, 20	
contact us via email (<u>dapsi@ngi.eu</u>) we are being as responsive as possible.	J	anuary at 12:00 CET (midday).	
as possible.	l.	f you have any specific question please don't hesitate to	
	с	contact us via email (<u>dapsi@ngi.eu</u>) we are being as responsive	
Looking forward to your application.	а	as possible.	
	L	ooking forward to your application.	
Best regards,			
Link to apply: <u>https://www.f6s.com/dapsiopencall2/apply</u>	L	ink to apply: <u>https://www.f6s.com/dapsiopencall2/apply</u>	

The total number of people involved in the first or second open call is now 809.





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3.1.3 Email

The dissemination of the second DAPSI open call by email was important to attract talented applicants from all the eligible countries and to reach all the defined target groups, directly or indirectly.

312 H2020 National Contact Points, 137 EEN National Contact Points, and 220 Digital Innovation Hubs related to ICT were contacted by email and provided with information and digital dissemination materials about the open call, in order to spread the opportunity among their communities.

TABLE 7: EXAMPLE OF EMAIL COMMUNICATION

Email template							
	Hi Sean, I'm Miguel from F6S. I just started the open call for DAPSI, which will fund €2.1m for organisations, researchers and companies developing data portability solutions. I'd like to make sure that the opportunity is available to applicants in United Kingdom. Could you please forward the information below by email or on your website to applicants, as possible? • <u>Apply on F6S until January 20, at 12:PM CET (midday)</u> • DAPSI grants up to €150K (equity-free) • Empower innovators to develop data portability solutions • Free access to cutting-edge infrastructure • Mentoring and connections • Find out more on the DAPSI site I appreciate any possible help in advance and please let me know if I can help in any way. Regards, Miguel Gonçalves						
	EU projects manager Follow me at f6s.com/miguel.goncalves the largest tech founder community F6S connects founders to growth						

The result of this action was visible through the different content about DAPSI that started to appear online, such as articles and social media posts, written in many different languages.

TABLE 8: EXAMPLES OF PUBLICATIONS RESULTING FROM THE INTERACTION WITH NATIONAL CONTACT POINTS

	e publication	
enterprise europe network	REPUBLICA MOLDOVA	cliclavoro 🖉 @cliclavoro - Jan 5 ···· Data portability: Call DAPSI per soluzioni innovative cliclavoro.gov.it/Clicomunica/Ne @NGI_DAPSI
ΑςΑΒΆ SERVICII ΝΟυΤΑΎΙ ΕΥ	DIMMENTE ABONEAZĂ-TE CONTACTE 🚺 Q	
enterprise europe network base gewind pha	i de anzenet in dezvoltanes lefesologilar și anvicilar în donarial portabătăță datelor. #CDPR	
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		<u> </u>
	יך	19

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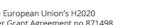


A database of researchers and research organizations contacts was developed in order to disseminate DAPSI's open call which enabled to directly contact more than 1200 potential candidates from the academic sector.

TABLE 9: EXAMPLES OF PUBLICATIONS RESULTING FROM THE INTERACTION WITH RESEARCH ORGANIZATIONS







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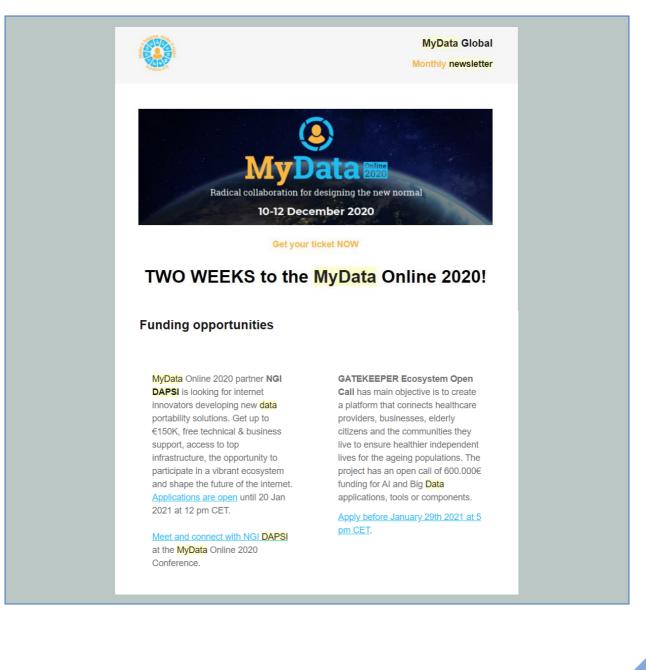
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A database of 62 data portability related organization was created to disseminate DAPSI's open call allowing to spread the opportunity among experts in the field. Entities or initiatives such as MyData Global, the Data Portability Cooperation, the Privacy Tech Europe or the European Cyber Security Organisation were contacted this way. As a result, some of those entities shared the information internally or through their newsletters and social media channels.

TABLE 10: EXAMPLE OF DAPSI PROMOTION IN A NEWSLETTER OF A DATA PORTABILITY RELATED ORGANIZATION



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 A list of 144 intermediaries, meaning innovation ecosystems managers, accelerators, incubators, supporting organizations were contacted and provided with information about the second DAPSI open call. As a result, some of those intermediaries shared the information internally on their websites, newsletters or social media channels.

TABLE 11: EXAMPLE OF A DAPSI PROMOTION IN A NEWSLETTER OF AN INTERMEDIARY ORGANIZATIONS



NGI This project has received research and innovation

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3.1.4 Media

DAPSI

To notify the media about DAPSI's open call a press release and a poster was sent by email to more than 3500 journalists, bloggers and other similar agents covering a diverse set of areas such as internet technologies, software engineering, data economy, law/GDPR, open source software, start-ups, new technologies, among others.



TABLE 12: EXAMPLE OF CONTENT SENT TO MEDIA ORGANIZATIONS

As a result of this action the information about DAPSI's second open call was promoted in a large number of online journals, magazines, blogs and posts.





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TABLE 13: EXAMPLE OF DAPSI NEWS PUBLISHED BY THE MEDIA



An extensive list of online publications is available in appendix A.







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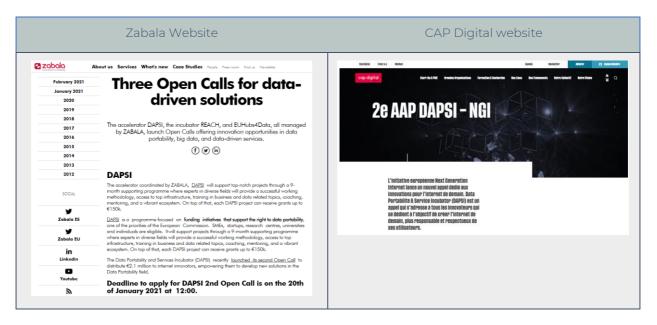


3.1.5 Other platforms

3.1.5.1 DAPSI Partners' websites

Provided with dissemination content (text, images and videos) DAPSI's consortium partners were able to promote the open call on their portals/websites spreading the opportunity within their communities.





3.1.5.2 Data Transfer Google group

The Data Transfer Project was launched in 2018 to create an open-source, service-to-service data portability platform so that all individuals across the web could easily move their data between online service providers whenever they want.

The contributors to the Data Transfer Project believe portability and interoperability are central to innovation. Making it easier for individuals to choose among services facilitates competition, empowers individuals to try new services and enables them to choose the offering that best suits their needs.

Current contributors include: Apple, Facebook, Google, Microsoft and Twitter.

The project involved a wide community of developer, and part of them are from eligible countries within the scope of DAPSI.

Therefore, the DAPSI open call was promoted on the discussion group of this project.

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TABLE 15:SCREENSHOTS OF THE DATA TRANSFER PROJECT COMMUNITY

Data Transfer Project Website	Data Transfer Project Discussion Group
Data Transfer Project Download White Paper About Community Documentation Updates FAQ Community Documentation Updates FAQ	
How to participate	
We welcome everyone to participate, the more expertise and viewpoints we have contributing to the project the more successful it will be. There are four ways to join the Data Transfer Project:	This mays Developing Adapters for Daywook App = nr, wy name is find and 1 Jan 25 Image: State of the
Partner - To become a partner in the Data Transfer Project, an organization must agree to follow the principles and best practices described in the DTP white paper, contribute to DTP efforts,	Wha Le Re: [dtp-discuss] Digest for dtp-discuss@googlegroups.com - 1 updi Jan 15 1 Image: Tino, Willia 2 Data transfer project demo - Hi Tino, Once the docker container is Jan 14 1
 and participate in the DTP by committing to add and maintain adapters. These organizations have their logos on the DTP website and represent the project publiclyin public conversations. Provider - A provider is an organization integrated into the project, either because it developed 	Jim St.Clair subscribe – Best regards, Jim Jim St.Clair Chief Tr Jan 10 st. Shay., , Miche 3 Questions about DTP – From reading the source code and docs th 12/21/20
its own adapter or had a public API another developer integrated with the project. Data can move into and out of these organizations subject to the terms of the provider APIs. • Contributor - As an open source project, anyone can contribute to the code repository	eng@f6s.com €2.1m Open Call for EU data portability innovators - Hello, I'm Mig_ 12/18/20 ☆ Jac, paulo@ 3 DTP+GDPR/CCPA SARs use case - Hi Paul, Thanks for the respon 12/18/20 ☆
 comprising the DTP codebase. Thought leadership - The Data Transfer Project meets regularly with thought leaders, other interested members of the public, and the research community. Anyone can join the mailing list 	💄 Jo Dirk Running DTP Locally / Error – Hello, Hope all is well. I've looked to 12/14/20 🌣
at (DTP Discuss) and (Slack Channel) to stay informed of developments and discussions.	



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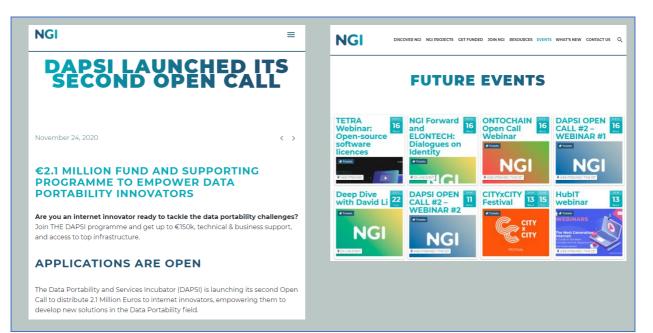
3.1.5.3 NGI portal, NGI community portal, and NGI newsletter

DAPSI

The NGI portal, home of all the NGI projects, is an essential platform to promote all NGI open calls. Therefore, detailed information about the open call itself and the webinars held to support the potential applicants were shared with the NGI Outreach Office.

As a result, this information was properly published and promoted within the NGI portal, NGI Community portal and via NGI newsletter.

TABLE 16: EXAMPLE OF DAPSI CONTENT SHARED ON THE NGI PORTAL







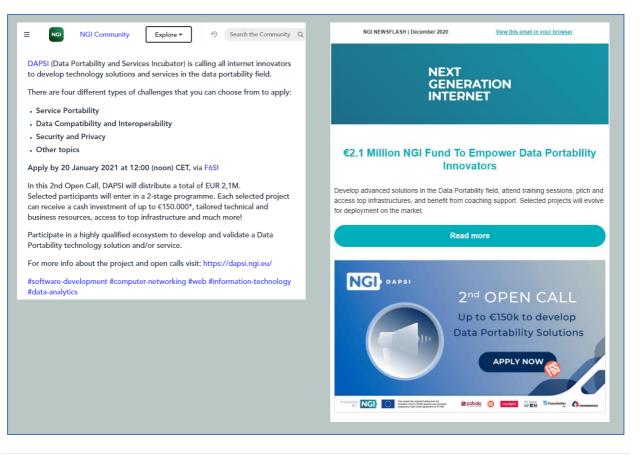
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TABLE 17: EXAMPLE OF CONTENT SHARED ON THE NGI COMMUNITY PORTAL AND NGI NEWSLETTER



3.1.6 Webinars

3.1.6.1 DAPSI webinars

In the context of DAPSI's second open call, 2 webinars were organized by the DAPSI consortium.

TABLE 18: DAPSI'S SECOND OPEN CALL WEBINARS

Event	Date	Outputs	Number of viewers
DAPSI Open Call #2 Webinar #1	16 December 2020	Video: <u>https://youtu.be/fc6r5nqHMGw</u> Slides: <u>https://www.slideshare.net/ngi_dapsi/dapsi- open-call-2-webinar-1</u>	Live: Around 32 On YouTube: 60
DAPSI Open Call #2 Webinar #2	11 January 2021	Video: <u>https://youtu.be/0HCBonOIr6Y</u> Slides: <u>https://www.slideshare.net/ngi_dapsi/dapsi- open-call-1-webinar-4</u>	Live: Around 41 On YouTube: 165

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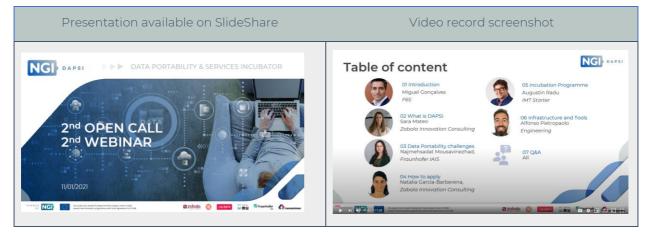
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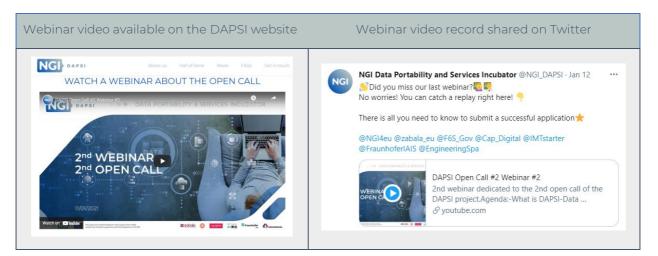


TABLE 19: EXAMPLES OF WEBINAR OUTPUTS



The video records of the webinars were shared on DAPSI's social media channels and also on the apply page of DAPSI's website.

TABLE 20: EXAMPLES OF WEBINARS RELATED CONTENT PUBLISHED



3.1.6.2 MyData Online Conference 2020

To promote DAPSI's second open call, but also the innovators already selected through the first open call, the DAPSI consortium partners decided to sponsor the MyData Online Conference 2020, held the 10. 11 and 12 December 2020, which fell within the first month of the open call period.

3.1.6.2.1 About MyData Global

MyData Global is an award-winning international non-for-profit organisation with the purpose to empower individuals by improving their right to self-determination regarding their personal data. MyData Global has nearly 90 organisation members and over 600 individual members from over 40 countries, on six continents.

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The MyData Global goal for the MyData Online Conference 2020 was to *bring together some 800-1 000* people from over 30 countries, from business, legal, tech and society perspectives to meet, learn, inspire, *network and collaborate*. The organisation defines the event as the leading international conference on human-centred personal data management.

3.1.6.2.3 Bronze sponsorship

DAPSI

Among the several sponsorship options available, the DAPSI consortium decided to choose the Bronze sponsorship that included the possibility to organise two sessions at the conference, one to promote the open call and the second to showcase the innovators selected through the first open call, and also the following benefits:

- Right for the virtual meeting room at the venue (for meetings, demos, special programme)
- Listing of sponsor name and logo on the MyData Online 2020 website for at least 12 months following the conference
- Listing of sponsor name and logo on all conference promotional materials (MyData Global newsletters, conference updates to participants, promotional emails))
- 21 conference registrations (tickets)

3.1.6.2.4 DAPSI participation

3.1.6.2.4.1 Day 1 (Thursday 10th) NGI DAPSI Funding - 16:15 – 16:45 (UTC+0)

On the first day of the event, DAPSI representatives, accompanied by a representative of one of the teams selected in the first open call (Katrie Lowe – Domi Labs) had a 30-minute session focused on the promotion of the second open call.

TABLE 21: CONTENT RELATED TO THE FIRST DAPSI SESSION AT MY DATA ONLINE 2020

Info Event: NGI DAPSI Funding Day 1 (Thursday 10th) 16:15 - 16:45 (UTC+0) • Check this session in your timezone	
16:15 - 16:45 (UTC+0) The pro	
	Diject – Key figures I* November 2019 – 31 th October 2022 Three open calls. 2 nd call open! 6,991,193.75 €(EU contribution) 5,600,000 € Fundig to support Third parties 6 partners from 5 countries

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3.1.6.2.4.2 Day 2 (Friday 11th) NGI DAPSI, Data Portability Innovations - 08:15 - 08:45 (UTC+0)

On the second day of the event, DAPSI representatives, accompanied by a 3 representatives of teams selected in the first open call (Tomaz Levak – Open PKG; Arttu Huhtiniemi - Checkpipe Charlie and Christoph Fabianek - DIP) had a 30-minute session to showcase their respective solutions been supported by the DAPSI programme.

TABLE 22: CONTENT RELATED TO THE SECOND DAPSI SESSION AT MY DATA ONLINE 2020



3.1.6.2.4.3 DAPSI Virtual booth

As part of the Bronze sponsorship the DAPSI consortium had its own virtual booth. To fully take advantage of it several materials were prepared to properly receive visitors.

The virtual booth had 6 section:

• Welcome page, where visitors could see all the relevant information regarding DAPSI's participation in the MyData event.

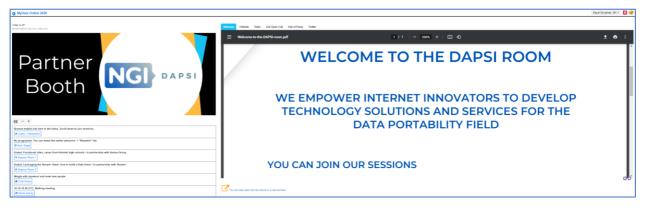


FIGURE 6:SCREENSHOT OF THE VIRTUAL BOOTH ON THE CONFERENCE PORTAL (FIRST SECTION)

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• Website page. The DAPSI webpage was embedded in the virtual room so visitors could visit it without leaving the conference.



FIGURE 7: SCREENSHOT OF THE VIRTUAL BOOTH ON THE CONFERENCE PORTAL (SECOND SECTION)

• Video. The third section of DAPSI's virtual booth was dedicated to present the one-minute video about DAPSI's open calls.

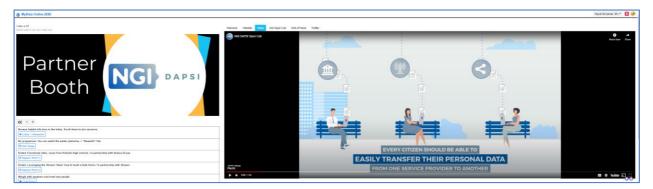


FIGURE 8:SCREENSHOT OF THE VIRTUAL BOOTH ON THE CONFERENCE PORTAL (THIRD SECTION)

• 2nd open call poster. On the fourth section of the virtual booth visitors could have access to the DAPSI poster about the 2nd open call, a one-page document with the most important information regarding the call.

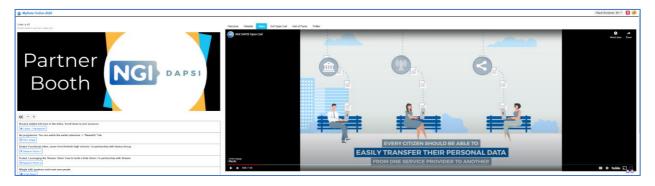


FIGURE 9: SCREENSHOT OF THE VIRTUAL BOOTH ON THE CONFERENCE PORTAL (THIRD SECTION)

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• Hall of fame. To promote the solutions been developed by the innovators already selected trough the first open call, the fifth section of the virtual booth was directly linked to the *hall of fame* section of the DAPSI site.



FIGURE 10: SCREENSHOT OF THE VIRTUAL BOOTH ON THE CONFERENCE PORTAL (FOURTH SECTION)

• Social media. The last section of the virtual both was reserved for the DAPSI's twitter feed to present the latest news regarding the project.

MyData Online 2020		Miguel Congalies (EN + 🔃 🚱
Wate is of Charles admin.com fam vilker ant	Weater Website Website Website And Open Call Hald of Fame Terms	Mgad Gospanes (EX - 👩 🙆 *
Partner	Today we are presenting the @NGI_DAPSI 2nd Open Call and @CurioCityKate will join us to share her experience in the programme *	
Booth		
Receives height lafe here in the foldey. Scroll down to join sessions.	MyData 🛲	
No programme. You can watch the earlier plenaries > "Rewatch" Tab	VISIT US	
Ended: Fractional cites, cases from Helsnikh high schools in partnership with Vastau Group B Socian Form 1 Control Liveraging the Streamer Stack: how to build a Data Union / in partnership with Streamer B Socian Room 2		
Mingle with speakers and meet new people		Dive Chall

FIGURE 11: SCREENSHOT OF THE VIRTUAL BOOTH ON THE CONFERENCE PORTAL (THIRD SECTION)

3.1.6.2.4.4 Distribution of tickets

As part of the Bronze sponsorship the DAPSI consortium received 21 tickets. The consortium priority was to distribute them to any DAPSI innovators who would express interest in participating in the event. A survey was sent to the innovators and 15 expressions of interest were received, and all have been fulfilled. The remaining tickets were distributed to members of the consortium.

3.1.6.2.4.5 Dissemination of DAPSI's participation at the MyData event.

To attract more participants to the DAPSI's session at the MyData event several dissemination actions were undertaken on social media.

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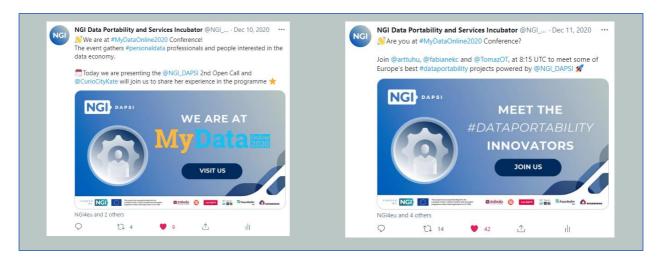


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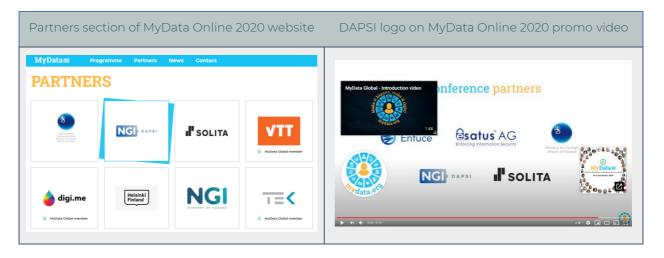
TABLE 23: EXAMPLE OF TWITTER POSTS TO PROMOTE DAPSI'S SESSION AT MY DATA ONLINE 2020



3.1.6.2.5 Listing of sponsor name and logo

As part of the Bronze sponsorship the DAPSI logo was included in several dissemination materials developed by MyData.

TABLE 24: EXAMPLES OF DAPSI LOGO USE ON MYDATA PROMOTIONAL MATERIAL





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10 - 12 DEC 2020



MyData

Programme

BRONZE PARTNER: DAPSI – DATA PORTABILITY & SERVICES INCUBATOR

Partners News Contact



The Data Portability and Services Incubator (DAPSI) is an EU-funded project that empowers internet innovators to develop human-centric solutions in the Data Portability field.

DAPSI's goal is to make it significantly easier for citizens to have any data which is stored with one service provider transmitted directly to another provider, addressing the challenge of personal data portability on the internet as foreseen under the CDPR.

DAPSI will support around 50 projects through a 9-month supporting programme where experts in diverse fields will provide a successful working methodology, access to top infrastructure, training in business and data related topics, coaching, mentoring, visibility, and a vibrant ecosystem.

On top of that, each DAPSI team can receive up to 150k€ equity-free funding, distributing a total amount of 5.6M€ through three open calls.

FIGURE 12: DAPSI PAGE ON MYDATA ONLINE 2020 WEBSITE





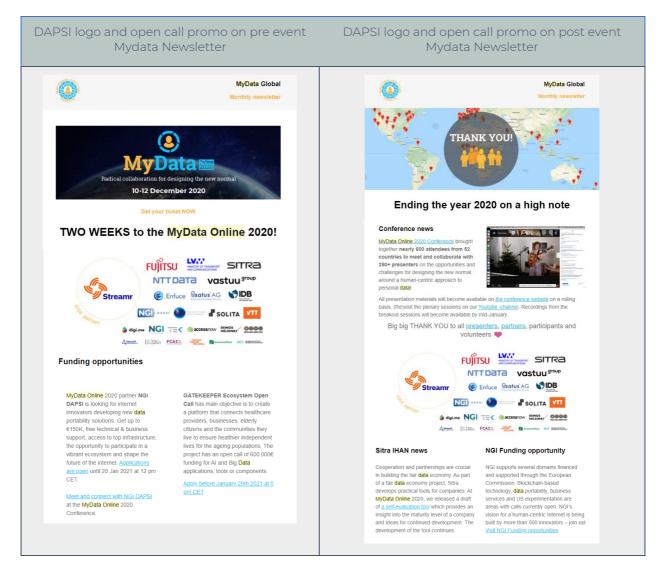


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TABLE 25: DAPSI LOGO AND OPEN CALL PROMO ON MYDATA NEWSLETTER





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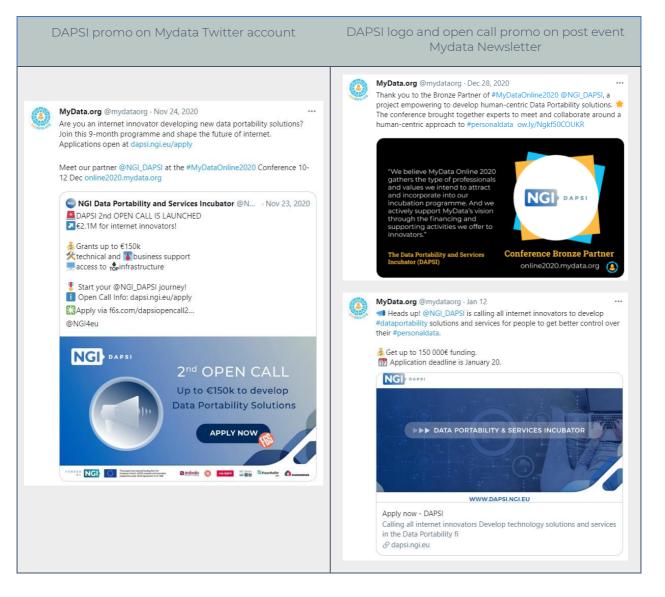
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TABLE 26: DAPSI PROMO ON MYDATA TWITTER ACCOUNT



3.1.6.2.5.1 Event indicators

After the event MyData release the following performance indicators:

- Participants: 594
- Countries: 52
- Sectors: 46% business, 12% government, 16% NGO, 19% academia, 7% independent
- Website visits: 48.719, out of which 21.714 unique visits
- Social media impressions: 514.700

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Twitter followers: 6000

DAPSI

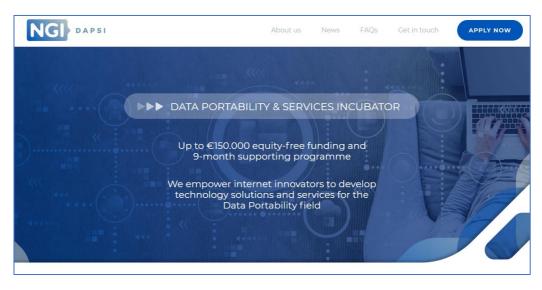
3.1.7 DAPSI website

3.1.7.1 Website updates

Several updates were implemented on the <u>DAPSI website</u> to promote the open call.

- Homepage
 - "Apply now" button added to the header section, leading to the webpage dedicated to the second open call;
 - "Apply now" button added in the middle section of the page after the call to action message "Join our programme".
 - The selected subdomains of the open call were added with their respective short descriptions
 - o A short description of the supporting programme phases was added,
 - o 3 previews of Open Call related news were added.

FIGURE 13:SCREENSHOT OF THE DAPSI WEBSITE HOMEPAGE



Apply page

This page comprises all the necessary information for candidates to successfully submit applications to the open call. The page contained:

o Open and closing dates of the open call

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Teases //





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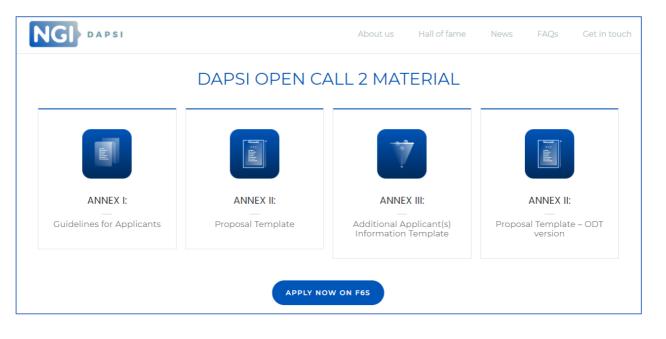


- o Information about the targeted groups
- o Topics to be addressed in the open call
- o Supporting programme descriptions,
- o Open call documents:

DAPSI

- Guidelines for applicants
- Proposal template
- Additional applicant(s) information template
- Proposal template (ODT version)
- o Two "Apply now on F6S" buttons linked to the application form
- o Eligibility criteria
- o A video recording of the webinar "Open Call #2 Webinar #2"
- A new section clarifying the scope of the projects to be funded: (Research component, technology development, openness).
- A banner promoting the NGI TETRA project explain that projects selected under DAPSI can benefit from all TETRA's services.

FIGURE 14: SCREENSHOT OF THE OPEN CALL DOCUMENTS SECTION OF THE APPLY PAGE



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• Frequently asked questions page

DAPSI

In this page visitors could have access to a list of common questions and respective answers, divided in the following section:

- o 13 questions and answers about DAPSI project
- o 15 questions and answers about "How to participate"
- o 6 questions and answers about what to expect if selected

FIGURE 15: SCREENSHOT OF THE FAQS PAGE

NGI DAPSI	About us	Hall of fame	News	FAQs	Get in touch
HOW TO PART	FICIPATE				
Q : Who is eligible in the calls?					+
Q : How do I apply?					+
Q : Can I submit several projects?					+
Q : What's the deadline for the second Open Call?					+
Q : Are you sharing any information about my proposal?					+
Q : Can I apply to the 3rd call if I was not selected in the 1st or 2nd Call?					+
Q : What are your funding criteria?					+
Q : Will DAPSI mandate that we have to build on a certain protocol?					+
Q : What information is required for the application?					+
Q : When is the deadline to apply?					+
Q : Can I have access to my application answers?					+
Q : What if I need to change the answers to my application?					+
Q : When will I hear back regarding my application?					+
Q : Can I apply with a project mainly focused on paper work?					+
Q : Can I apply to DAPSI if I was previously funded by other NGI project?					+





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About page

• Information about the Advisory Board members added (pictures, names, and links to profiles). The OVH representative was updated.

FIGURE 16: SCREENSHOT OF THE ABOUT PAGE

NGI DAPSI	About us	Hall of fame News FAQs Get in touch
	DAPSI Advisory Board Members:	
ERIK MANNENS	AURELIEN TANIERE	BOB GOUDRIAAN
IMEC/U.Ghent.	OVH	NLNET
		()
COLIN PERKINS	BARBARA ENGELS	MICHIEL DE JONG
University of Glasgow	Cologne Institute for Economic Research	Unhosted

- News page
 - o larticle about the opening of the second call was published
 - o 1 post about the open call webinar was published
 - o linterview with Sara Mateo (DAPSI Coordinator) published





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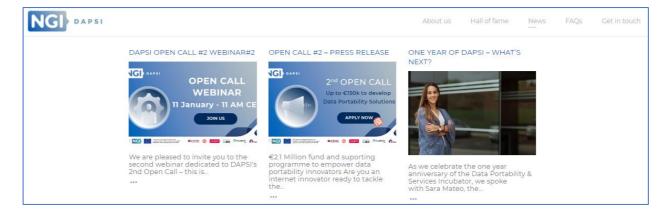
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FIGURE 17: SCREENSHOT OF THE NEWS PAGE



3.1.7.2 Website analytics

Within the second DAPSI's open call time frame the website attracted **3.072 unique visitors**, representing 5.286 sessions, 11.441 pageviews and an average session duration of two minutes and forty-four seconds.

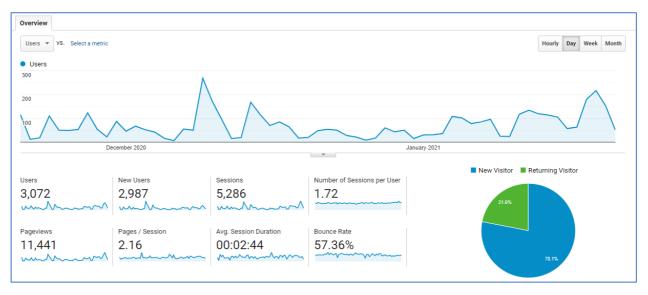


FIGURE 18: WEBSITE STATISTICS FROM GOOGLE ANALYTICS

3.1.8 F6S platform

The F6S platform is the official tool used to receive and manage proposals, ensuring a hassle-free submission process of applications.

3.1.8.1 F6S pages updates

Within F6S platform a DAPSI's ecosystem was created and updated with information about the second open call:

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DAPSI about page

• Updated with information about the open call value proposition and link to the application form



■ B B Apply Events Jobs Ben	nefits	Add your 👻	Q Search	Sign in
	Data Portabili	NGI Open Call #2 ty & Services Incubator	0	
Anna & Alfonso + e	6		DISCUSS	FIND OUT MORE
Overview • Apr 1 '21-Jan 31 '22 (10 months)	FUNDS UP TO TAKES € 150K 0% per team equity	MARKETS Computer Networking • Cyber Security • Data & Analytics • Finance • Legal • +37	INVESTS IN Europe • Eastern E Austria • 40 more	urope • Albania • Armenia •

- DAPSI discuss page
 - A page dedicated to the interaction between potential applicants and the DAPSI team, where questions about the project and the open call were answered, tips were shared, and the webinars about the open call promoted.



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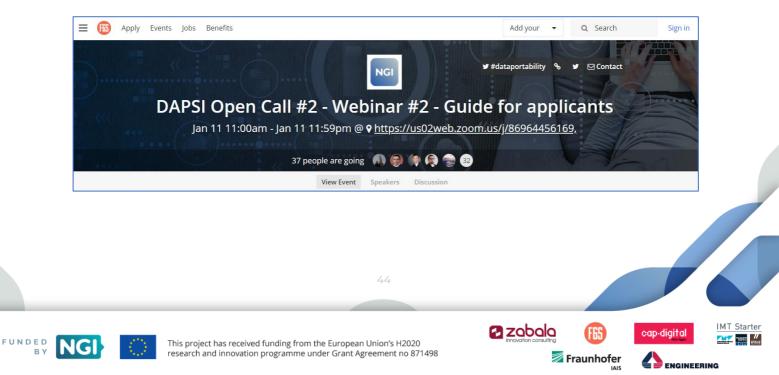
FIGURE 20: SCREENSHOT OF THE DAPSI F6S DISCUSS PAGE

≡	F65	Pipeline	Scouting	Apply	Events	Jobs Benefits	Add your 🔻	Q Search	🖂 Miguel
					First Thar As a Lool	Supine rardivel Jan 19 mitted. time! hks for the simplicity of the app startup, we really appreciate it king forward to feedback and et orcen P gave heat Miguel Gonçalves January 20 Thank you for your application!			© :
						Miguel Gonçalves January 20 Thank your for your kind words and f		es too! Thanks.	@ :

DAPSI apply page

- This page comprised general information about the DAPSI project, links to all the open call documents necessary to successfully submit proposals and the application form.
- Webinar registration pages
 - The F6S event registration tool was used to promote and register the attendees to the Open Call #2 webinar #1 and #2.

FIGURE 21: SCREENSHOT OF A DAPSI WEBINAR REGISTRATION PAGE





3.1.8.2 Analytics of DAPSI ecosystem within F6S

DAPSI

Within the DAPSI open call time frame, **1739 unique visitors** accessed the application form page on F6S, representing a total of 4 954 application page views with an average time on page of one minute and forty-nine seconds.

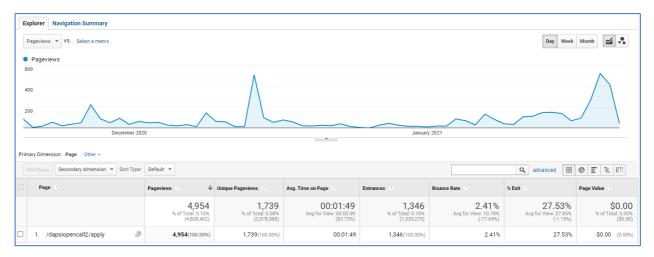


FIGURE 22: APPLY FORM STATISTICS FROM GOOGLE ANALYTICS



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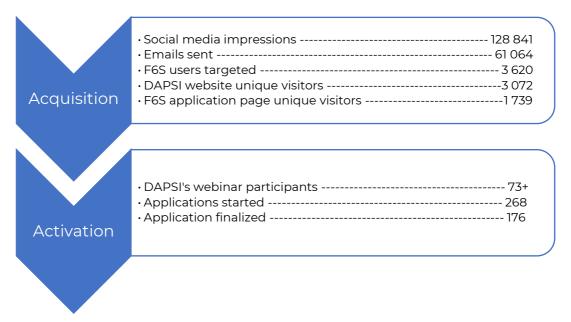


4 **RESULTS**

The dissemination activities, implemented at the different levels of the AARRR funnel, and based on a simple but effective information architecture, enable to attract and guide the different target groups into their journey through the DAPSI ecosystem culminating in the submission of **176 applications**, exceeding by 17% the initial target for the open call (150).

Looking at the dissemination activity numbers through the lens of the AARRR funnel it is possible to have a sense of the magnitude of the actions carried out at different levels, that allowed the consortium to reach this result.

FIGURE 23:AARRR FUNNEL METRICS FOR THE SECOND DAPSI OPEN CALL



4.1 SUMMARY OF DISSEMINATION ACTIVITIES

This section provides a mensurable summary of each type of digital communication activity undertaken by the consortium partners to promote the open call, implemented between the 20th of February and the 22nd of May.

Dissemination activity	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
Press release	1	35		
Training (Webinar)	2	298		
Partner's Web-site/blog/news page	15	75989	8681	

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Dissemination activity	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
Video/film	1		1200	
Other	1			
TOTAL	20	76322	9881	

The dissemination activities listed above reached at least total number of 76 332 persons, highlighting the role of the partners' website, blogs and news pages to promote the open call within their established communities. The action included in the "Other" row is a meeting with the FIWARE foundation to cross disseminate DAPSI's second open call.

Social media	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
DAPSI and partner's Twitter	53	4825	87219	0
DAPSI and partner's Facebook	17	983	700	39
DAPSI and partner's LinkedIn	26	16546	40700	118
Other social media efforts	2	191	222	11
TOTAL	98	22545	128841	168

Social media were an essential piece of the marketing strategy. Social media platforms helped the consortium to connect with the general public and potential applicants, increasing awareness about DAPSI, boosting leads and engaging people. Their impact, reinforced by the already existing partners' social media accounts, was quite significant, reaching for example more than 128 841 impressions.

Emails	No. actions /posts	No. people reached	No. of impressions /opens	No. clicks (if relevant)
To press/blogs	1	35	0	0
To intermediaries/partners/networks	102	2266	0	0
To potential applicants	3	4020	588	183
DAPSI mentions in partner's newsletter	7	54743	17702	1714.8
TOTAL	113	61064	18290	1897.8

The email marketing activities enable the consortium to reach the different targeted groups in a tailored manner. A total number of 61.064 emails were sent to media organisations, potential applicants, intermediaries, SMEs, H2020 and EEN national contact points, DIHs, organisations related to the topics covered by the DAPSI project, among others.

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4.2 APPLICATIONS STATISTICS

4.2.1 Total applications and applicants

At the end of the open call there were a total of 268 applications started and **176 applications submitted** representing a finalization rate of 66%. **Exceeding by 17% the initial target** of 150 submitted applications. The 176 finalized applications were submitted by **249 applicants**, composed of **36 individuals** and **213 entities**.

4.2.2 Applicants per country

The 249 participants **came from 39 different countries**, demonstrating the wide reach of the dissemination activities.

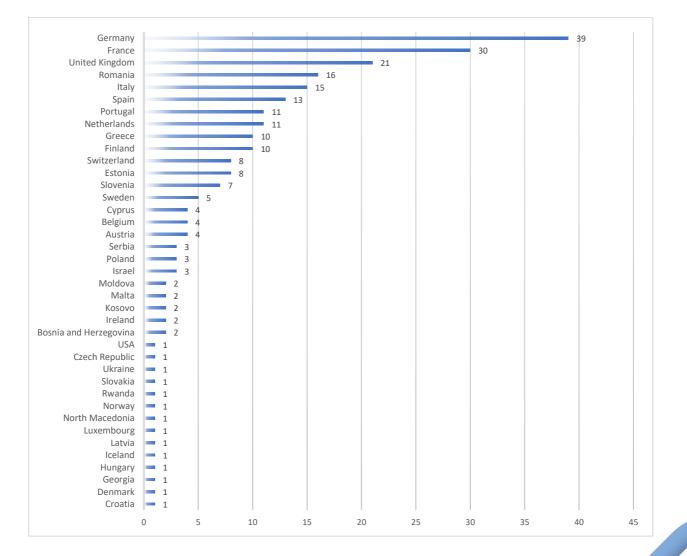


FIGURE 24: NUMBER OF APPLICANTS PER COUNTRY

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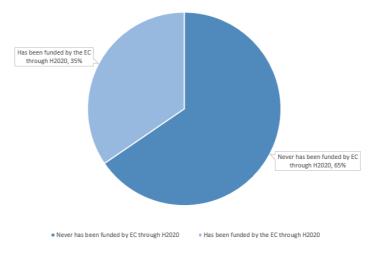
4.2.3 Information about previous EC funded applicants

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The application form comprised a field for each applicant to declare if they had been funded by the European Commission through H2020 before. As reflected in the chart below the dissemination activities were able to attract a **majority of applicants (65%) that never had been funded by the EC before**, reaching one of the main goals of the open call.

FIGURE 25: PERCENTAGE OF APPLICANTS THAT WERE PREVIOUSLY FUNDED OR NOT BY THE EC THROUGH H2020



4.2.4 How applicants heard about DAPSI

The final question of the application form was related to the topic of the open call dissemination to understand which were the channels that acquired the greatest number of candidates, in other to improve future dissemination activities.

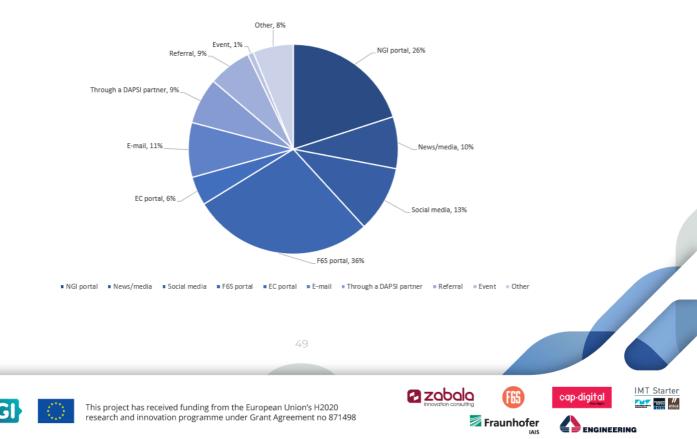


FIGURE 26:HOW APPLICANTS HEARD ABOUT DAPSI





As presented above, there was a very diverse mix of initial touchpoints with applicants. A result that also reflects the impact of the various communication channels used to attract candidates.

5 FEEDBACK FROM APPLICANTS

After the closure of the open call the consortium received several messages from applicants, via F6S, that we would like to share below:

- "This application template was great, far easier and less complicated than anything in the UK! Good luck to all our European friends."
- "Proposal submitted! The submission procedure has been straightforward and the guidelines very clear, very good job! Fingers crossed!"
- "Submitted. First time! Thanks for the simplicity of the application. As a startup, we really appreciate it."
- "All done. Much simpler than other application processes too! Thanks."
- "Thank you for the nudges Miguel, they helped us to find the energy and concentration required to submit our application in time."





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APPENDIX A – DAPSI ONLINE NEWS LIST

DAPSI ONLINE NEWS

https://www.luxinnovation.lu/event/dapsi-open-call-2/

https://www.adepp.info/2021/01/data-portability-call-dapsi-per-soluzioni-innovative/

https://www.comune.zolapredosa.bo.it/aree-tematiche/lavoro-formazione-eimpresa/spazio-impresa-bandi-e-contributi/dapsi_ii_open_call_scadenza_20_gen-2021

https://www.cliclavoro.gov.it/Clicomunica/News/2020/Pagine/Data-portability-Call-DAPSI-per-soluzioni-innovative.aspx

https://www.ansa.it/pressrelease/europa/bandi_europei/2020/12/18/bando-ngidapsi-per-progetti-sulla-portabilita-dei-dati-personali-su-internet_6ba3b00d-c2f7-44a9-af7b-6bd3fea15e5c.html

https://www.plumtri.org/node/1644#

https://mailchi.mp/ngi/ngi-newsflash-dec2020-happy-holiday?e=5cb4d7ec88

https://cute766.info/data-portability-le-nouvel-appel-dapsi/

https://www.datamarketservices.eu/cascade-funding-new-opportunities-forentrepreneurship-and-startups-across-europe/

https://first.aster.it/_aster_/viewNews/49374/data-portability-secondo-bando-persoluzioni-innovative

https://www.ngi.eu/news/2020/11/24/dapsi-launched-its-second-open-call/

https://www.zabala.eu/en/news/dapsi-open-call-2020

https://startup3.eu/dapsi-the-data-portability-and-services-incubator-2nd-opencall/

https://www.up2europe.eu/calls/dapsi-1st-open-call_4574.html

https://www.innovationplace.eu/fund/dapsi-ngi-second-open-call/3082

https://www.capdigital.com/en/dapsi-2nd-open-call-challenges-all-internetinnovators/

http://novotecna.pt/portal/?p=2027

https://een.md/aplica-acum-la-programul-dapsi-open-call-2/

https://ricerca2.unibs.it/?p=13846&lang=en

https://www.theinternetofthings.eu/open-calls-data-portability-and-servicesincubator

https://online2020.mydata.org/programme-page/info-event-ngi-dapsi-funding/



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https://www.h2020.md/en/dont-miss-ngi-open-calls

https://adalidda.com/posts/t4LrfcBGdpDw7jn4m/dapsi-internet-innovators-todevelop-technology-solutions

https://sportelloeusiciliasardegna.it/finanziamenti-per-progetti-sulla-portabilita-deidati/

https://theventureembassy.com/dapsi-open-call-ii-apply-by-20th-january-2021/





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